



L-861T Elevated Taxiway Edge LED (ETES) Light

Spare Parts List

SP-2050, Rev. 1.1.2, 2026-Sep-29



A.0 Disclaimer / Standard Warranty

CE certification

The equipment listed as CE certified means that the product complies with the essential requirements concerning safety and hygiene. The European directives that have been taken into consideration in the design are available on written request to ADB SAFEGATE.

ETL certification

The equipment listed as ETL certified means that the product complies with the essential requirements concerning safety and C22.2 No.180:13 (R2018) regulations. The CSA directives that have been taken into consideration in the design are available on written request to ADB SAFEGATE.

All Products Guarantee

ADB SAFEGATE will correct by repair or replacement per the applicable guarantee below, at its option, equipment or parts which fail because of mechanical, electrical or physical defects, provided that the goods have been properly handled and stored prior to installation, properly installed and properly operated after installation, and provided further that Buyer gives ADB SAFEGATE written notice of such defects after delivery of the goods to Buyer. Refer to the Safety section for more information on Material Handling Precautions and Storage precautions that must be followed.

ADB SAFEGATE reserves the right to examine goods upon which a claim is made. Said goods must be presented in the same condition as when the defect therein was discovered. ADB SAFEGATE further reserves the right to require the return of such goods to establish any claim.

ADB SAFEGATE's obligation under this guarantee is limited to making repair or replacement within a reasonable time after receipt of such written notice and does not include any other costs such as the cost of removal of defective part, installation of repaired product, labor or consequential damages of any kind, the exclusive remedy being to require such new parts to be furnished.

ADB SAFEGATE's liability under no circumstances will exceed the contract price of goods claimed to be defective. Any returns under this guarantee are to be on a transportation charges prepaid basis. For products not manufactured by, but sold by ADB SAFEGATE, warranty is limited to that extended by the original manufacturer. This is ADB SAFEGATE's sole guarantee and warranty with respect to the goods; there are no express warranties or warranties of fitness for any particular purpose or any implied warranties of fitness for any particular purpose or any implied warranties other than those made expressly herein. All such warranties being expressly disclaimed.

Standard Products Guarantee

Products manufactured by ADB SAFEGATE are guaranteed against mechanical, electrical, and physical defects (excluding lamps) which may occur during proper and normal use for a period of two years from the date of ex-works delivery, and are guaranteed to be merchantable and fit for the ordinary purposes for which such products are made.



Note

See your applicable sales agreement for a complete warranty description.

Replaced or repaired equipment under warranty falls into the warranty of the original delivery. No new warranty period is started for these replaced or repaired products.

FAA Certified products manufactured by ADB SAFEGATE

ADB SAFEGATE L858 Airfield Guidance Signs are warranted against mechanical and physical defects in design or manufacture for a period of 2 years from date of installation, per FAA AC 150/5345-44 (applicable edition).

ADB SAFEGATE LED products (with the exception of obstruction lighting) are warranted against electrical defects in design or manufacture of the LED or LED specific circuitry for a period of 4 years from date of installation, per FAA EB67 (applicable edition). These FAA certified constant current (series) powered LED products must be installed, interfaced and powered with and through products certified under the FAA Airfield Lighting Equipment Program (ALECP) to be included in this 4 (four) year warranty. This includes, but is not limited to, interface with products such as Base Cans, Isolation Transformers, Connectors, Wiring, and Constant Current Regulators.



Note

See your sales order contract for a complete warranty description.

Replaced or repaired equipment under warranty falls into the warranty of the original delivery. No new warranty period is started for these replaced or repaired products.

Liability



WARNING

Use of the equipment in ways other than described in the catalog leaflet and the manual may result in personal injury, death, or property and equipment damage. Use this equipment only as described in the manual.

ADB SAFEGATE cannot be held responsible for injuries or damages resulting from non-standard, unintended uses of its equipment. The equipment is designed and intended only for the purpose described in the manual. Uses not described in the manual are considered unintended uses and may result in serious personal injury, death or property damage.

Unintended uses, includes the following actions:

- Making changes to equipment that have not been recommended or described in this manual or using parts that are not genuine ADB SAFEGATE replacement parts or accessories.
- Failing to make sure that auxiliary equipment complies with approval agency requirements, local codes, and all applicable safety standards if not in contradiction with the general rules.
- Using materials or auxiliary equipment that are inappropriate or incompatible with your ADB SAFEGATE equipment.
- Allowing unskilled personnel to perform any task on or with the equipment.

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1.0 RELIANCE L-861T Elevated Taxiway Edge LED (ETES) Light

The RELIANCE ETES-L LED elevated light fixture is used to define the edges of airport taxiways and has an average LED life of 100,000 hours under high-intensity conditions and more than 180,000 hours under typical operating conditions, resulting in significant reduction or even elimination of ongoing maintenance costs and periodic re-lamping expenses. The RELIANCE ETES-L with arctic option prevents ice and snow buildup from obscuring light output; it melts ice similar to the way a traditional incandescent fixture does. Not only is the light ideal for wintry conditions, but for optimal visibility during the day because of the blue optical outer lens. 10/15 W and 20/25 W isolation transformers are available for use with RELIANCE ETES-L fixtures to match fixture load for optimal efficiency. A standard 30/45W isolation transformer may also be used.

Figure 1: RELIANCE L-861T Elevated Taxiway Edge LED (ETES) Light



1.1 Introduction

This section describes the ADB SAFEGATE RELIANCE L-861T elevated taxiway edge LED (ETES) light. See [Figure 2](#).

Typical installation is on a L-867 light base. The housing assembly includes the electronic package. For the main items in the assembly, see [Figure 3](#).

The optional mounting is stake mounted on a 30-inch galvanized steel stake. The fixtures can also be mounted on a base plate for a 12- or 16-inch diameter L-867 base with 1-1/2-inch NPS or a special 2-inch NPT frangible reducer coupling for an existing installation that has 2-inch NPT hubs in the base plate. Base mounting is recommended because maintenance is easier to perform. Stake-mounted lights require transformers, cables, and connectors that are designed for direct earth burial.

1.2 Taxiway Edge, L-861T(L)

Compliance with Standards

FAA:	L-861T(L) AC 150/5345-46 (Current Edition) and the FAA Engineering Brief No. 67. ETL Certified.
ICAO:	Annex 14, Vol. 1, para. 5.3.17; 5.3.18 (for photometry) Chromaticity - Appendix 1, Section 2.3.1 (Blue LED) Frangibility - Section 5.3.1.6
CE	

Uses

Taxiway edge fixture is used to delineate the edges of airport taxiways.

FAA

- Taxiway Edge L-861(L)

ICAO

- Taxiway Edge

Features

- Average LED life of 100.000 hours under high-intensity conditions and more than 180.000 hours under typical operating conditions, which significantly reduces ongoing maintenance costs and periodic re-lamping expenses.
- TheRELIANCE® taxiway edge fixture with heater fixture MTBF is at least 180.000 operating hours.
- UV-resistant polycarbonate outer lens option minimizes risk of lens damage if fixture is knocked over.
- Isolation transformers are available for use with the fixtures to match fixture load for optimal efficiency.
- Rugged low-profile design reduces damage due to jet blast.
- Provides ±4.5° vertical adjustment.
- Aluminum casting, stainless steel hardware, and protected with aviation yellow powder coat finish. Locking ring is protected with aviation blue powder coat finish.

Operating Conditions

Temperature:	-40 °F to +131 °F / -40 °C to +55 °C
Wind:	Withstands wind velocities up to 300 mph / 480 kph

Power Supply

Current Driven

RELIANCE LED lights have been designed to work with any IEC or FAA-compliant transformer up to 100 W without affecting performance or lifetime of the light or the transformer. Optional monitoring function of the individual light source. In case of a defect, the LED light automatically disconnects from the secondary side of the isolation transformer, resulting in an open circuit condition.

Current Driven



Note

The power usage is the same for the version with Monitoring.

ETES Fixture w/ heater	Fixture Load	Isolation Transfmr.	Isol. XF Load	CCR Load
Off	12 VA	20/25 W	7.5 VA	19.5 VA
Off	12 VA	30/45 W	8.4 VA	20.4 VA
On	25 VA	20/25 W	7.5 VA	32.5 VA
On	25 VA	30/45 W	9 VA	34 VA
ETES Fixture w/out heater	Fixture Load	Isolation Transfmr.	Isol. XF Load	CCR Load
Off	12 VA	10/15 W	3 VA	15 VA
Off	12 VA	30/45 W	8.4 VA	20.4 VA

Voltage Driven

Input voltage:	95 VAC (min.) - 264 VAC (max.), 50/60 Hz
Maximum input power (w/out heater):	10.2 VA
Maximum input power (w/heater):	25.2 VA at 120 VAC

Packaging

Assembled Fixtures	Dimensions of Cartons		Indiv. Weight ¹ lb / kg
	Individual in / cm	15 per box in / cm	
14-inch OAH	20.5 × 6.5 × 6.5 /	19.5 × 23.5 × 15.75 /	2.75 lb
	52 × 16.5 × 16.5	50 × 60 × 52	1.25 kg
24-inch OAH	31 × 6.5 × 6.5 /	29.5 × 23.5 × 15.75 /	4 lb
	79 × 17 × 17	75 × 60 × 40	1.81 kg
30-inch OAH	37 × 6.5 × 6.5 /	36 × 23.5 × 15.7 /	4.75 lb
	94 × 16.5 × 16.5	91.5 × 60 × 40	2.15 kg

¹Weight based on unpackaged fixture with arctic option.

Ordering Code

	LED Color	Fixture Height	Power	Arctic Option	Version
ETES/	☐	☐	☐	☐	☐

LED Color

- 1 = Blue (Glass)
- 2 = Red (special applications only)¹
- 3 = White (special applications only)¹
- 4 = Green (special applications only)¹
- 5 = Yellow (special applications only)¹
- 6 = Blue (UV-resistant Polycarbonate)
- 9 = Yellow (UV-resistant Polycarbonate)¹
- A = Red (UV-resistant Polycarbonate)¹

Fixture Height

- R = ICAO <350mm OAH (2" coupling), 11.5 TPI^{1 4}
- W = ICAO <350mm OAH (2" coupling), 11 TPI^{1 4}
- 0 = 14" OAH without coupling^{1 3}
- 1 = 14" OAH (1.5" coupling), 12 TPI
- 2 = 24" OAH (1.5" coupling), 12 TPI
- 3 = 30" OAH (1.5" coupling), 12 TPI
- 4 = 14" (2" coupling), 11.5 TPI
- 5 = 24" OAH (2" coupling), 11.5 TPI
- 6 = 30" OAH (2" coupling), 11.5 TPI
- 7 = 14" OAH (2" coupling), 11 TPI^{1 4}
- 8 = 24" OAH (2" coupling), 11 TPI^{1 4}
- 9 = 30" OAH (2" coupling), 11 TPI^{1 4}
- A = Style 6 cord^{1 5}
- B = 14" OAH (1.5" slot coupling)¹
- C = 24" OAH (1.5" slot coupling)¹
- D = 30" OAH (1.5" slot coupling)¹
- E = 14" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- F = 24" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- G = 30" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- H = Style 1 cord^{1 3 5}
- L = 14" OAH (2" coupling), 11.5 TPI, 22" cordset
- M = 18" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- N = 18" OAH (1.5" coupling)
- P = 18" OAH (2" coupling), 11.5 TPI
- Q = 18" OAH (2" coupling), 11 TPI^{1 4}
- S = 20" OAH (1.5" coupling)
- T = 20" OAH (1.5" slot coupling)¹
- U = 20" OAH (2" coupling), 11 TPI^{1 4}
- V = 20" OAH (2" coupling), 11.5 TPI
- Z = 16" OAH (1.5" coupling), 12 TPI

Power

- 1 = Current Driven, 50/60 Hz
- M = Current Driven, Monitored 50/60hz¹
- 3 = 95-264 VAC, 50/60 Hz
- A = APS Advanced Power Supply

Arctic Option

- 0 = Without Arctic Option
- 1 = With Arctic Option

Version

- C = ROW Version
- = Not used for Buy American Preference

Ordering Code Notes

1. Not Submitted for ETL testing.
2. When powered by a parallel circuit, heater is designed for use at only 120 VAC, +/- 10%, 50/60Hz.
3. Configuration sold with no column and no coupling.
4. Normally used in metric applications.

5. If digit 7 = M, digit 9 must be = C.
6. No column or frangible coupling.

2.0 RELIANCE ETES Parts

To order parts, call ADB SAFEGATE Customer Service or your local representative. Use this four-column parts list, and the accompanying illustration, to describe and locate parts correctly.

Figure 2: RELIANCE ETES Assembly

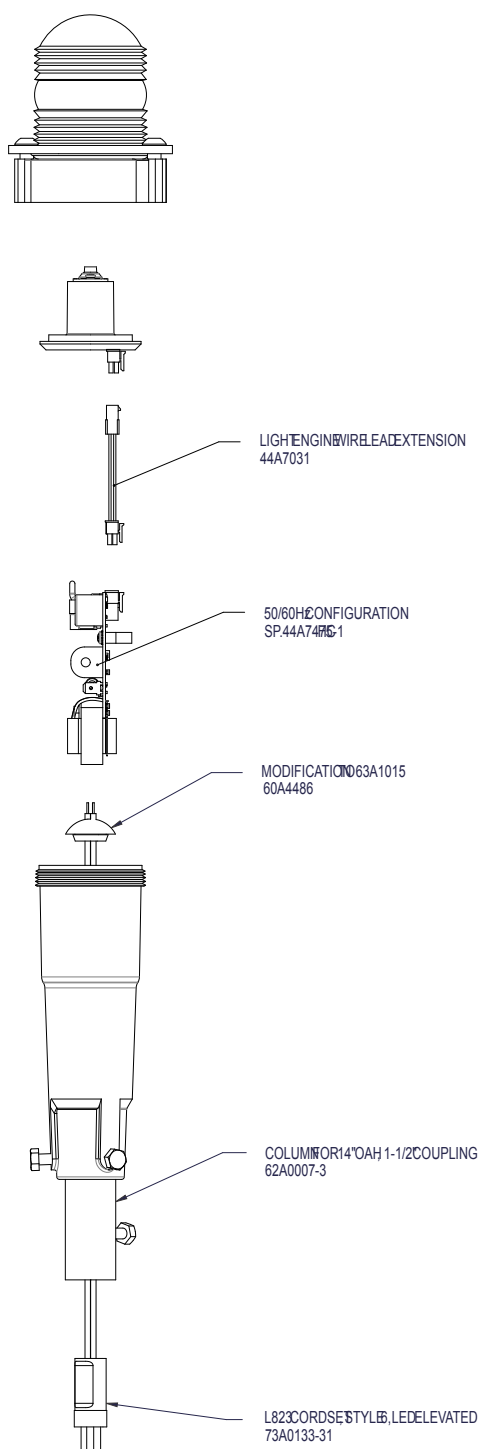


Figure 3: L-861T ETES Fixture (part 1 of 2)

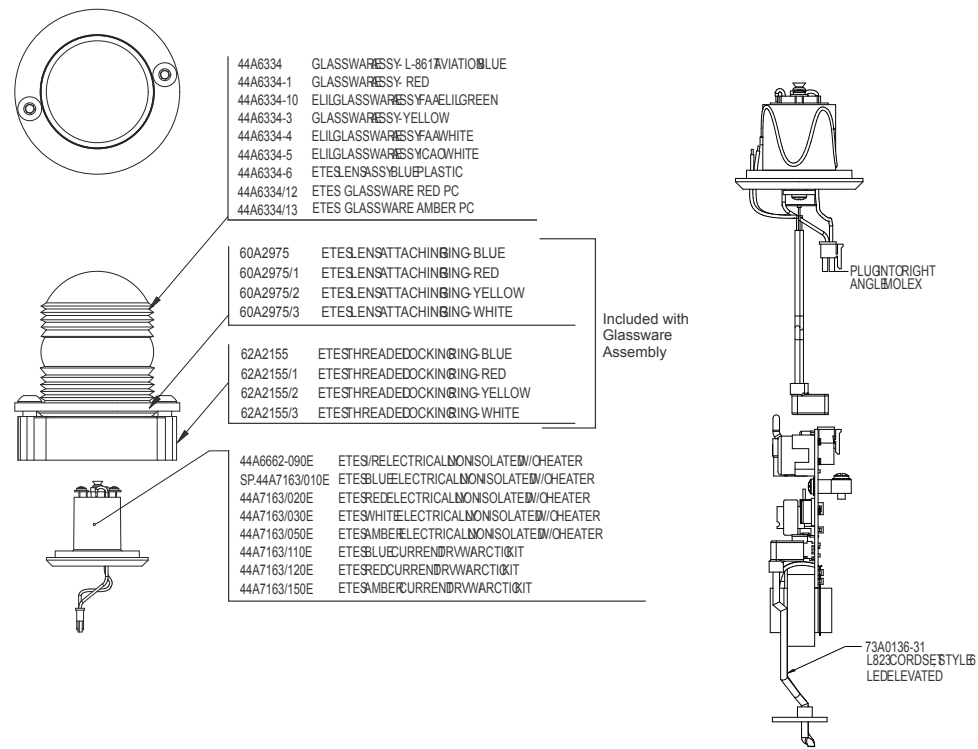


Figure 4: L-861T ETES Fixture (part 2 of 2)

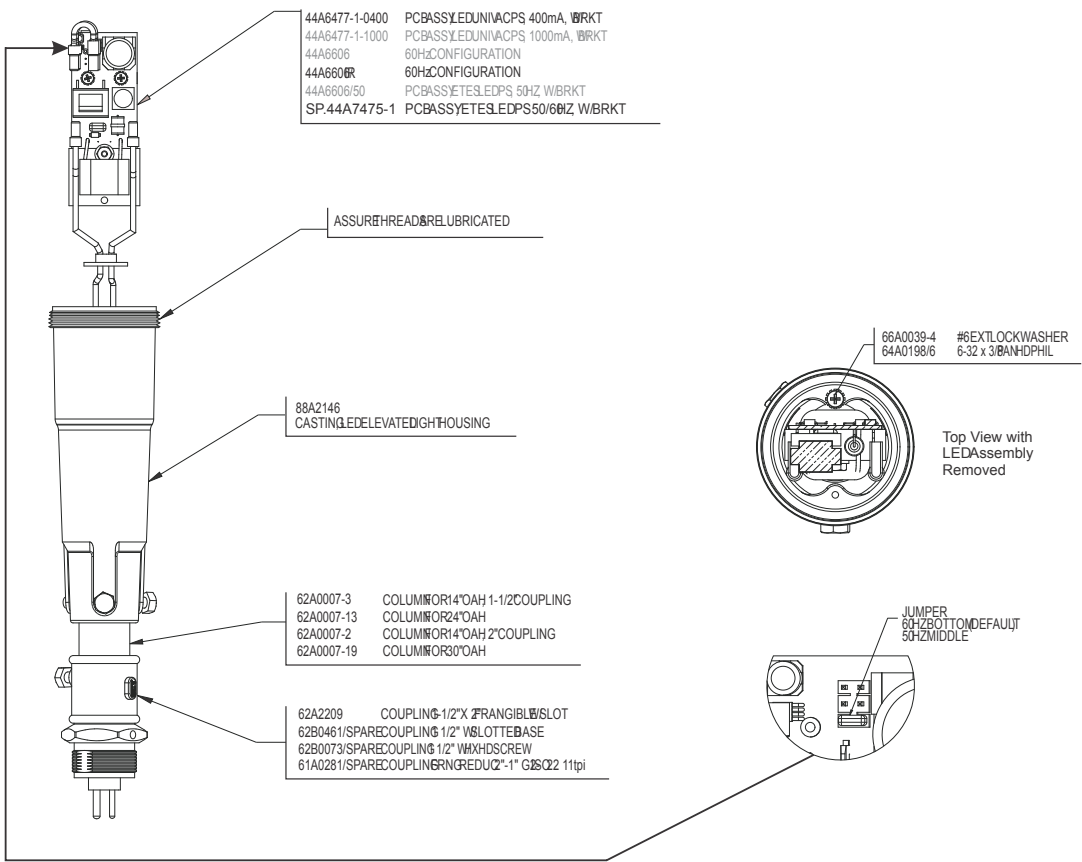


Figure 5: L-861T ETES Fixture and L-861T ETES (without heater)

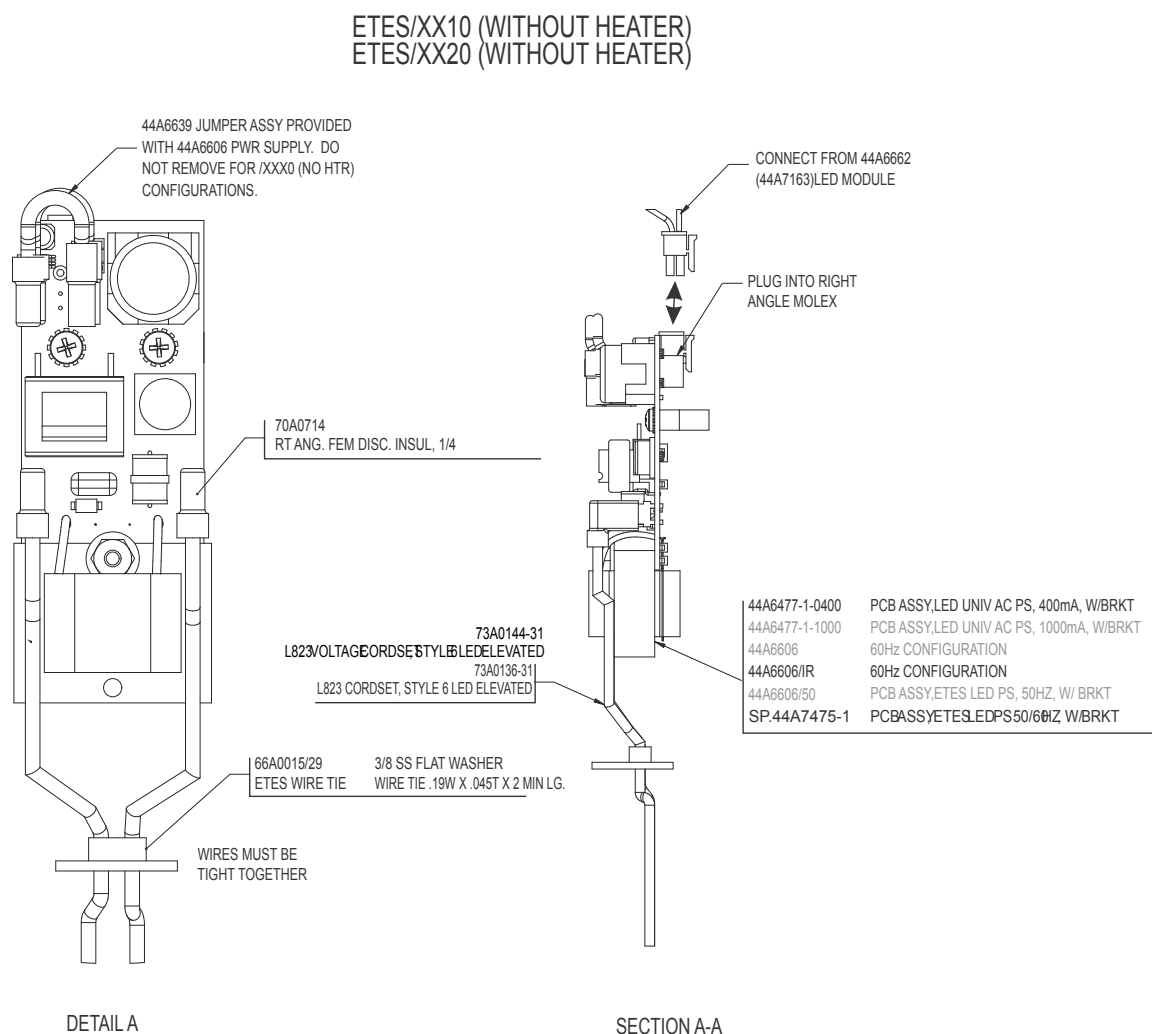
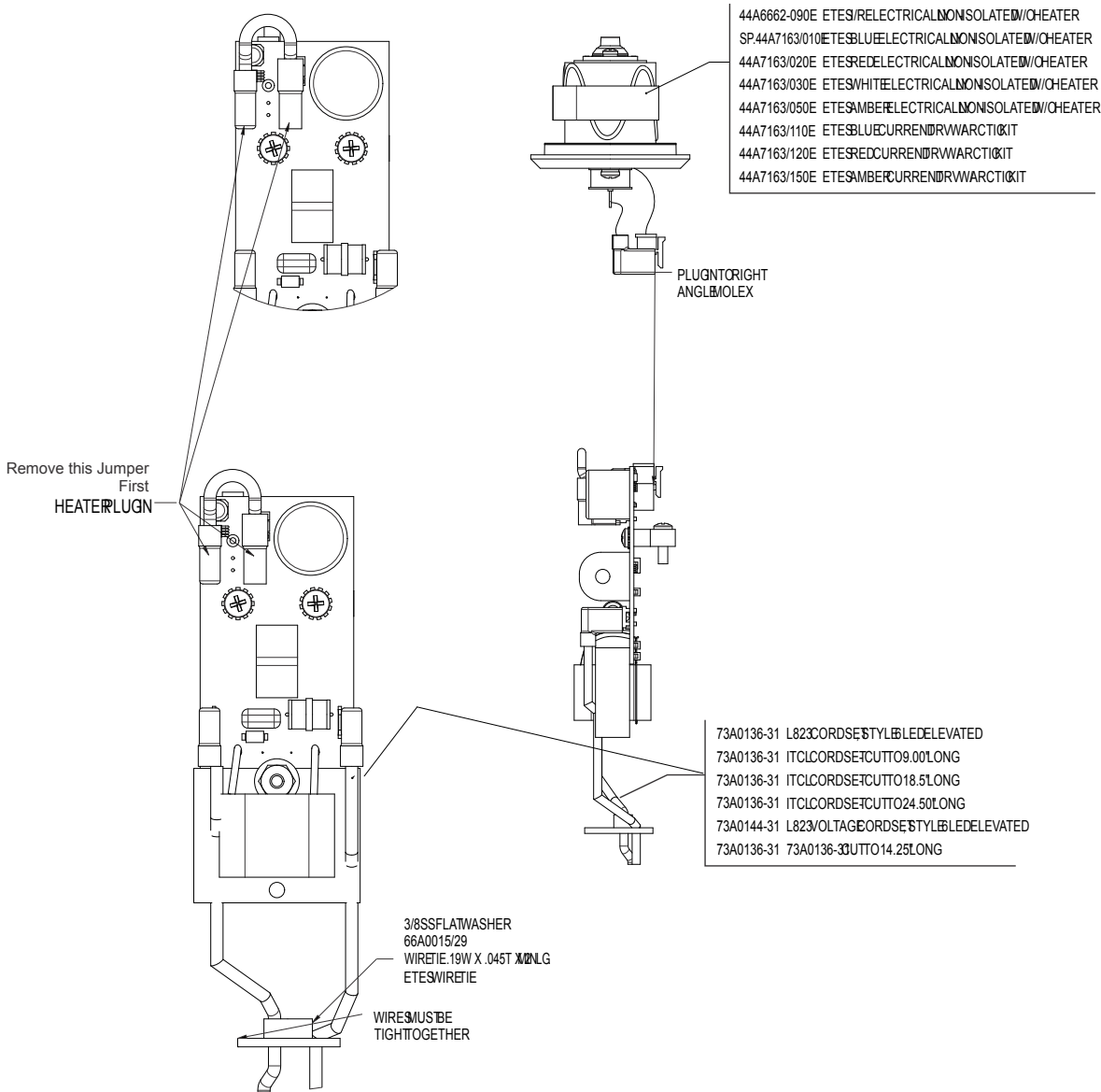


Table 1: Main Components Parts Not Shown List

Part Number	Description
67A0033	Thermal Joint Compound
67A0048	Anti-seize compound

Figure 6: L-861T ETES (with heater)

ETESXX11 WITH HEATER
ETESXX21 WITH HEATER



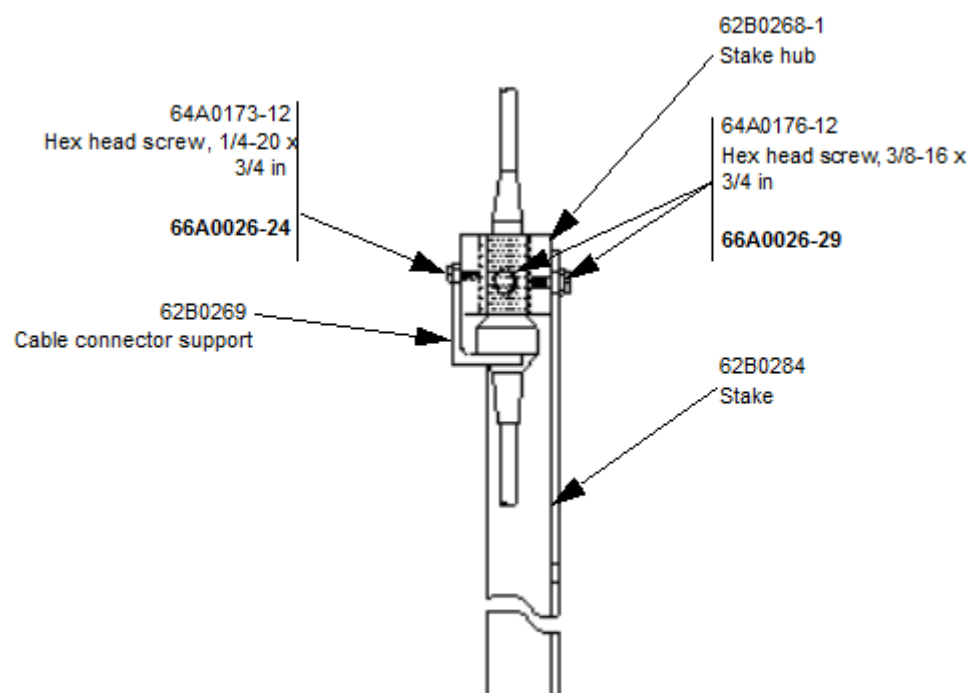
DRAWING NUMBER
ETESXXXX

REV
AJ02

2.1 L-861T Optional Stake Assembly Parts List

See Figure 7. The optional stake assembly part number is 44B0348.

Figure 7: Stake Assembly



2.2 Optional Parts

Refer below for optional parts:

Part Number	Description
1935	12-inch-diameter base plate, 1.5-12 UNF tap (Supplied with gasket.)

2.3 Retrofit Charts

Figure 8: ETES LED Retro Fit Chart to Rev J and After 1/15/08

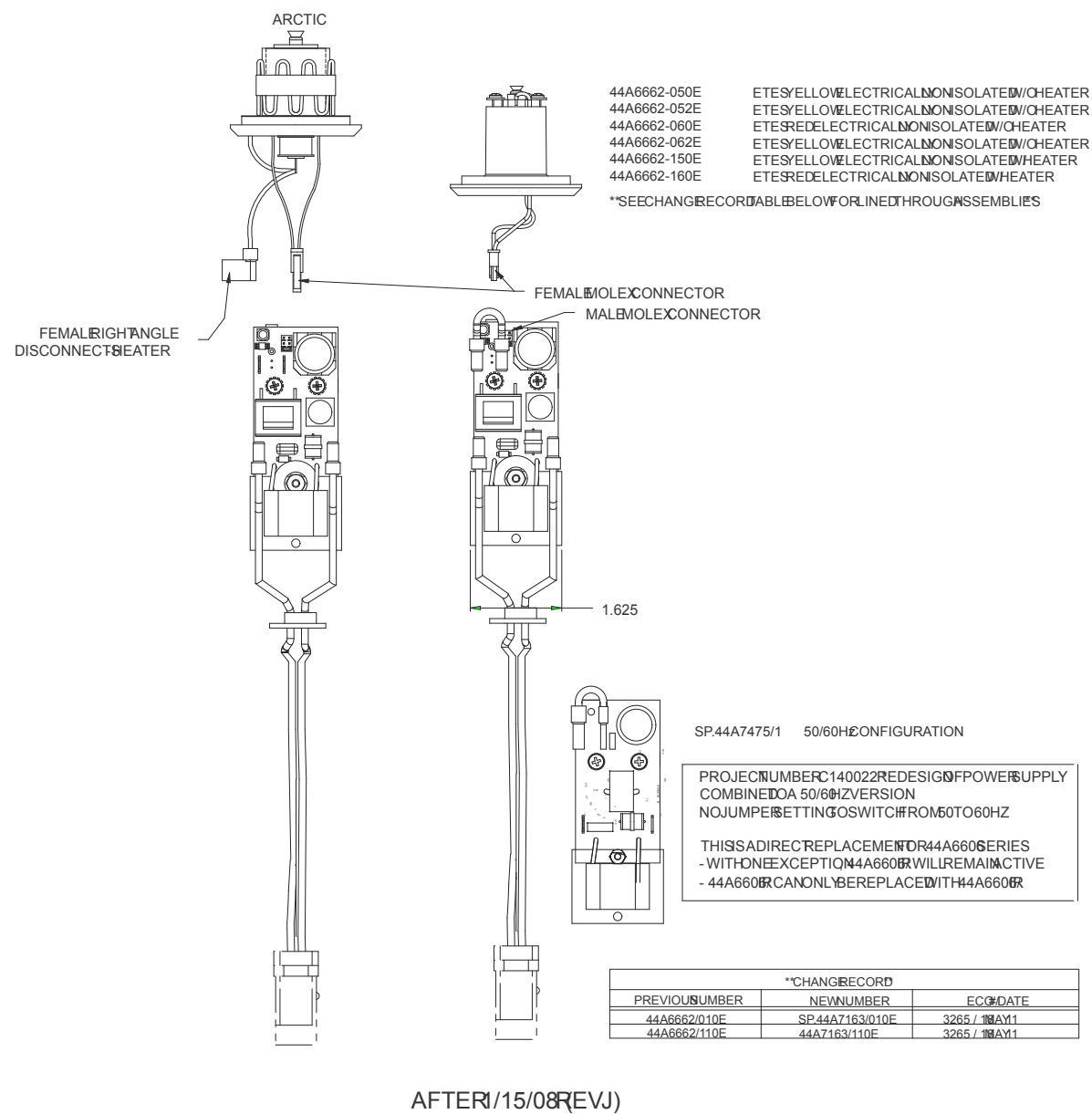
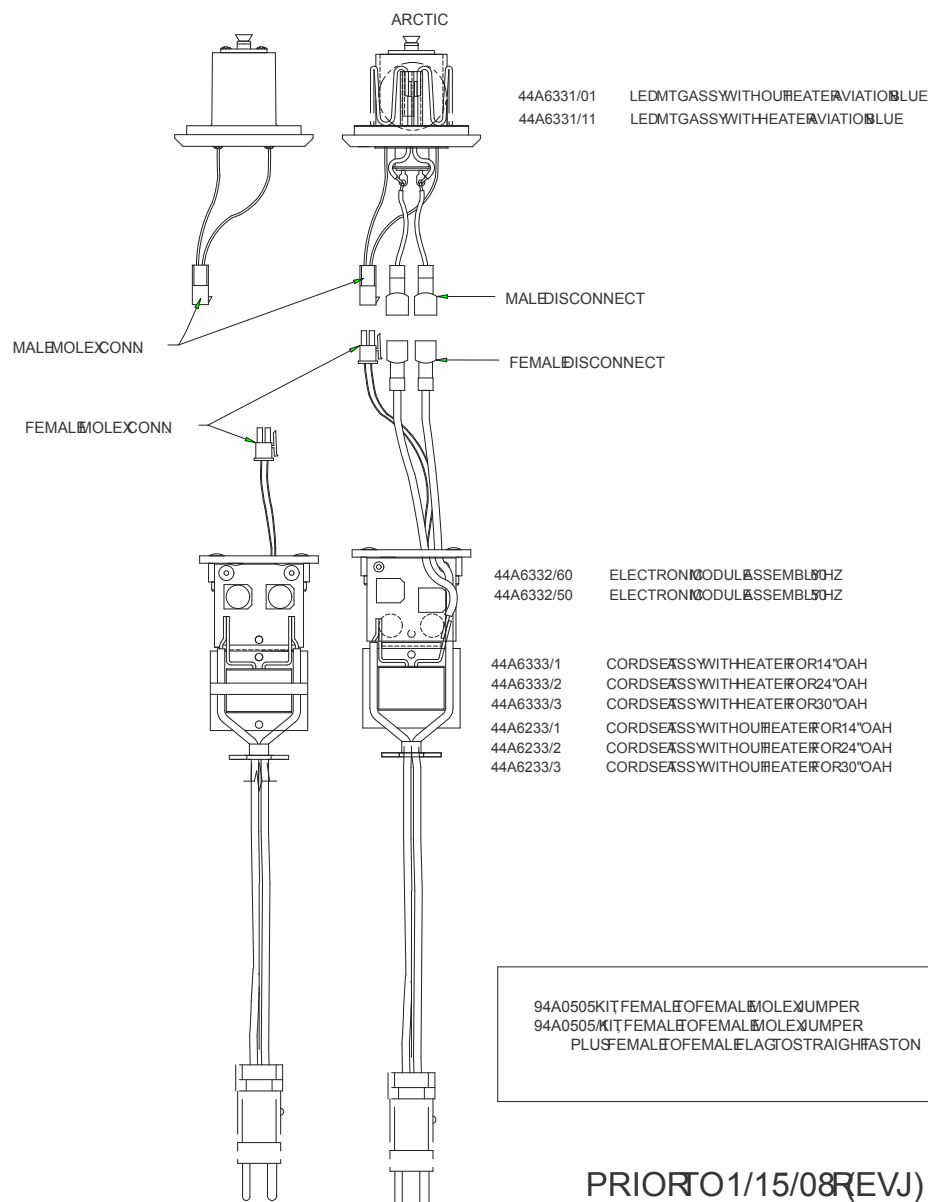


Figure 9: ETES LED Retro Fit Chart Prior to 1/15/08 Rev J



2.3.1 LED Replacement Charts

Table 2: ETES Replacement Chart For ETES/XXXX REV J CHANGE

	Old		Current		Replace old with new	
ETES	PCB	LED MODULE	PCB	LED MODULE	Replace PCB	Replace LED Module
/1X10 BLUE 60HZ NO ARC	44A6332/60 1W	44A6331/01 1W LED	44A6606	SP.44A7163/010E 1W LED	44A6606 + 94A0505 + 94A0525/XX + 44A6639	SP.44A7163/010E + 94A0523
BLUE 60HZ ARC	44A6332/60	44A6331/11 1W LED	44A6606	44A7163/110E 1W LED	44A6606 + 94A0505/1 + 94A0525/XX	44A7163/110E + 94A0523/1

Table 2: ETES Replacement Chart For ETES/XXXX REV J CHANGE

	Old		Current		Replace old with new	
/1X20 BLUE 50HZ NO ARC	44A6332/50	44A6331/01 1W LED	44A6606	SP.44A7163/010E 1W LED	44A6606 + 94A0505 + 94A0525/XX + 44A6639	SP.44A7163/010E + 94A0523
/1X21 50HZ ARC	44A6332/50	44A6331/11 1W LED	44A6606	44A7163/110E 1W LED	44A6606 + 94A0505/1 94A0525/XX	44A7163/110E + 94A0523/1
/1X30 BLUE 95-264VAC NOARC	44A6477/1/0400	44A6331/01 1W LED	44A6477/1/0400	44A6662/012E 1W LED	DIRECT REPLACEMENT	44A6662/012E
/2X10 RED 60HZ NO ARC	44A6332/60	44A6331/06 1W LED	44A6606	44A6662/060E 1W LED Obsolete	44A6606 + 94A0505 + 94A0525/XX + 44A6639	44A6662/060E + 94A0523
/2X11 RED 60HZ ARC	44A6332/60	44A6331/16 1W LED	44A6606	44A6662/160E 1W LED	44A6606 + 94A0505/1 + 94A0525/XX	44A6662/160E + 94A0523/1
/2X30 RED 95-264VAC NOARC	44A6477/1/0400	44A6662/0610 1W LED	44A6477/1/0400	44A6662/062E 1W LED	DIRECT REPLACEMENT	44A6662/062E
/5X10 YEL 60HZ NO ARC	44A6332/60	44A6331/05 1W LED	44A6606	44A6662/050E 1W LED Obsolete	44A6606 + 94A0505 + 94A0525/XX + 44A6639	44A6662/050E + 94A0523
/5X11 YEL 60HZ ARC	44A6332/60	44A6331/15 1W LED	44A6606	44A6662/150E 1W LED	44A6606 + 94A0505/1 + 94A0525/XX	44A6662/150E + 94A0523/1
/5X30 YEL 95-264VAC NOARC	44A6477/1/0400	44A6662/0510 1W LED	44A6477/1/0400	44A6662/052E 1W LED Obsolete	DIRECT REPLACEMENT	44A6662/052E

Table 3: Replacement Kits

Kit	Description	Notes
94A0505	KIT LED WIRE LEAD F-F	Adapt a 44A6606 PCB to a 44A6331 LED Module no arctic
94A0505/1	KIT LED WIRE LEAD F-F + (2) FLAG terminal TO FASTON HEATER JUMPER F-F	Adapt a 44A6606 PCB to a 44A6331 LED Module with arctic
94A0523	KIT LED WIRE LEAD M-M	Adapt a 44A6662 LED Module to a 44A6332 PCB no arctic
94A0523/1	KIT LED WIRE LEAD M-M + (2) FASTON HEATER JUMPER M-M	Adapt a 44A6662 LED Module to a 44A6332 PCB with arctic
94A0525/XX	L-823 CORD SET FOR 44A6606 POWER SUPPLY /XX for overall height	Use when replacing 44A6332 Power Supply
44A6639	ETES JUMPER ASSEMBLY	Use with 44A6606 Power Supply without arctic kit



Note

Second generation 5W LED Module and 5W PCB Power Supply are no longer available and must be replaced. 5W assemblies: 44A6332/60/5 - 5W PCB Power Supply 44A6331/11/5W - 5W LED Module with Heater

2.4 Spare Parts

Table 4: Spare Parts

Description	Part No.	Old Part No.
Column for 14" OAH, 1.5-inch coupling	62A0007-3	
Column for 14" OAH, 2-inch coupling	62A0007-2	
Column for 24" OAH	62A0007-13	
Column for 30" OAH	62A0007-19	
Cord set, L-823 3-pin, male, 95-264 VAC	73A0144-31	
Cord set, L-823 3-pin, female, 95-264 VAC	73A0145-12	
Cord set, L-823, 2-pin, Style 6, current driven (without terminal)	73A0136-31	
Cord set assembly, current driven, 14" OAH	44A6835-14	
Cord set assembly, current driven, 24" OAH	44A6835-24	
Cord set assembly, current driven, 30" OAH	44A6835-30	
Frangible coupling, 2 inch, 11.5 TPI <350mm	SP.ASMC00094-002	
Frangible coupling, 2 inch, 11 TPI <350mm	SP.ASMC00094-001	
Frangible coupling, 1.5 inch, 12 TPI	62B007/SPARE	
Frangible coupling, 1.5 inch, 12 TPI, with slot ¹	62B0461/SPARE	
Frangible reducer coupling, 2-1 inch, 11.5 TPI	61A0281/SPARE	
Frangible reducer coupling, 2-1 inch, 11 TPI	61A0350/SPARE	
Gasket, lens bearing	63A1048	
Glassware, blue	63A1054-1	
Glassware, red	63A1054-2	
Glassware, yellow	63A1054-3	
Glassware, green	63A1054-5	
Glassware, white	63A1117-W	
Glassware assembly, blue	44A6334	
Glassware assembly, red	44A6334-1	
Glassware assembly, yellow	44A6334-3	
Glassware assembly, white	44A6334-4	
Glassware assembly, green	44A6334-10	
Glassware assembly, amber (UV-resist. polycarbonate)	44A6334/13	
Glassware assembly, red (UV-resist. polycarbonate)	44A6334/12	
Lens (UV resistant polycarbonate), blue	63A1088-B	
Lens assembly, blue (UV-resist. polycarbonate)	44A6334-6	
Terminal, 90°, for cord set	70A0714	
PCB ASSY, ETES LED PS 50/60HZ, W/ BRKT	SP.44A7475-1	44A7475-1

¹Slot across threaded end allows easy replacement of broken frangible coupling

3.0 Ordering Code

Ordering Code



LED Color

- 1 = Blue (Glass)
- 2 = Red (special applications only)¹
- 3 = White (special applications only)¹
- 4 = Green (special applications only)¹
- 5 = Yellow (special applications only)¹
- 6 = Blue (UV-resistant Polycarbonate)
- 9 = Yellow (UV-resistant Polycarbonate)¹
- A = Red (UV-resistant Polycarbonate)¹

Fixture Height

- R = ICAO <350mm OAH (2" coupling), 11.5 TPI^{1 4}
- W = ICAO <350mm OAH (2" coupling), 11 TPI^{1 4}
- 0 = 14" OAH without coupling^{1 3}
- 1 = 14" OAH (1.5" coupling), 12 TPI
- 2 = 24" OAH (1.5" coupling), 12 TPI
- 3 = 30" OAH (1.5" coupling), 12 TPI
- 4 = 14" (2" coupling), 11.5 TPI
- 5 = 24" OAH (2" coupling), 11.5 TPI
- 6 = 30" OAH (2" coupling), 11.5 TPI
- 7 = 14" OAH (2" coupling), 11 TPI^{1 4}
- 8 = 24" OAH (2" coupling), 11 TPI^{1 4}
- 9 = 30" OAH (2" coupling), 11 TPI^{1 4}
- A = Style 6 cord^{1 5}
- B = 14" OAH (1.5" slot coupling)¹
- C = 24" OAH (1.5" slot coupling)¹
- D = 30" OAH (1.5" slot coupling)¹
- E = 14" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- F = 24" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- G = 30" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- H = Style 1 cord^{1 3 5}
- L = 14" OAH (2" coupling), 11.5 TPI, 22" cordset
- M = 18" OAH (1.5" x 2" slot coupling), 11.5 TPI¹
- N = 18" OAH (1.5" coupling)
- P = 18" OAH (2" coupling), 11.5 TPI
- Q = 18" OAH (2" coupling), 11 TPI^{1 4}
- S = 20" OAH (1.5" coupling)
- T = 20" OAH (1.5" slot coupling)¹
- U = 20" OAH (2" coupling), 11 TPI^{1 4}
- V = 20" OAH (2" coupling), 11.5 TPI
- Z = 16" OAH (1.5" coupling), 12 TPI

Power

- 1 = Current Driven, 50/60 Hz
- M = Current Driven, Monitored 50/60hz¹
- 3 = 95-264 VAC, 50/60 Hz
- A = APS Advanced Power Supply

Arctic Option

- 0 = Without Arctic Option
- 1 = With Arctic Option

Version

- C = ROW Version
- = Not used for Buy American Preference

Ordering Code Notes

1. Not Submitted for ETL testing.
2. When powered by a parallel circuit, heater is designed for use at only 120 VAC, +/- 10%, 50/60Hz.

3. Configuration sold with no column and no coupling.
4. Normally used in metric applications.
5. If digit 7 = M, digit 9 must be = C.
6. No column or frangible coupling.

Appendix A: Support

Your airport needs fast, reliable support when technical issues affect operations. ADB SAFEGATE provides 24/7 phone support by experienced technical service and support teams to help you troubleshoot issues and reduce disruption.

For general product information, solutions and more, visit the ADB SAFEGATE website, www.adbsafegate.com.

Global Technical Service & Support

For support in Europe, the Middle East, Africa and Asia Pacific, contact ADB SAFEGATE's technical support specialists. Trained in all areas of system issues, troubleshooting, quality control and technical assistance, our highly experienced Technical support specialists offers 24/7 phone support.

- Europe: **+32-2-722-17-11**
- China: **+86-10-8476-0106**
- Middle East and Africa: **+971-4-452-7575**

Live Technical Support – Americas

For support in the Americas, contact ADB SAFEGATE's U.S.-based technical support specialists. The team provides support for airfield lighting products, power and control systems, weather systems, and Safedock A-VDGS.

Phone support is available 24/7.

- United States: **+1-800-545-4157**
- Canada: **+1-905-631-1597**

You can also reach the Americas support team by email during regular business hours:

- Airfield Technical Service: techservice.us@adbsafegate.com
- Apron (previously Gate) Technical Service: gateservice.us@adbsafegate.com
- Weather Customer Service: CustomerServiceWeather@adbsafegate.com

Before You Call

Help us resolve your issue faster by having the right information ready before you contact Technical Support.

For Airfield Lighting, Control Systems, and Weather Product Issues

Please review the following before calling:

- Review the product manual and troubleshooting guide.
- Be near the product and ready to troubleshoot.
- Have a True RMS Multimeter available, along with any other necessary tools.
- Have the following information ready:
 - Airport code
 - Company name, phone number, and email address
 - Product number or part number, if available

For Safedock A-VDGS Issues

Please collect the following information before calling:

- Gate number
- Flight number
- Aircraft type
- Time of the event
- Description of the issue
- Any actions already taken to resolve the issue
- CCTV footage of the incident, if available, to help align the event with the Safedock log file

A.1 ADB SAFEGATE Website

The ADB SAFEGATE website, www.adbsafegate.com, offers information regarding our airport solutions, products, company, news, links, downloads, references, contacts and more.

A.2 Recycling

A.2.1 Local Authority Recycling

The disposal of ADB SAFEGATE products is to be made at an applicable collection point for the recycling of electrical and electronic equipment. The correct disposal of equipment prevents any potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling. The recycling of materials helps to conserve natural resources. For more detailed information about recycling of products, contact your local authority city office.

A.2.2 ADB SAFEGATE Recycling

ADB SAFEGATE is fully committed to environmentally-conscious manufacturing with strict monitoring of our own processes as well as supplier components and sub-contractor operations. ADB SAFEGATE offers a recycling program for our products to all customers worldwide, whether or not the products were sold within the European Union (EU).

ADB SAFEGATE products and/or specific electrical and electronic component parts which are fully removed/separated from any customer equipment and returned will be accepted for our recycling program.

All items returned must be clearly labeled as follows:

- For Restriction of Hazardous Substances (*RoHS*)/Waste Electrical and Electronic Equipment (*WEEE*) Recycling
- Sender contact information (Name, Business Address, Phone number).
- Main Unit Serial Number.

ADB SAFEGATE will continue to monitor and update according for any future requirements for *EU directives* as and when *EU member states* implement new *regulations* and or *amendments*. It is our aim to maintain our *compliance plan* and assist our customers.

Empowering the Airside **Evolution**

SMARTER. BETTER. **NOW.**

