### FISHER & PAYKEL

### **BUILT-IN OVEN**

OB90 pyrolytic models

USER GUIDE
NZ AU GB IE SG

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# **IMPORTANT!**SAVE THESE INSTRUCTIONS

The models shown in this user guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website www.fisherpaykel.com or contact your local Fisher & Paykel dealer.

#### SAFETY AND WARNINGS

Your oven has been carefully designed to operate safely during normal cooking procedures. Please keep the following safety instructions in mind when you are using it:

### **A** WARNING!



Electrical Shock Hazard
Turn the oven off at the wall
before replacing the oven lamp.
Failure to follow this advice
may result in electrical shock or
death.

### **A** WARNING!

Fire Hazard
Follow the instructions on starting a Self Clean cycle carefully. Items made from combustible materials (for example: wood, fabric, plastic) may catch fire if left in the oven during a Self Clean cycle. Do not place aluminium foil, dishes, trays, water or ice on the oven floor during cooking, as doing so will irreversibly damage the enamel; lining the oven with aluminium foil may even cause fire.



Never use your appliance for warming or heating the room. Persons could be burned or injured or a fire could start.

Storage in or on appliance: flammable materials should not be stored in an oven or near its surface.

Failure to follow this advice may result in overheating, burning, and injury.

### **▲** WARNING!

Hot Surface Hazard Accessible parts may become hot when in use.

To avoid burns and scalds, keep

children away.

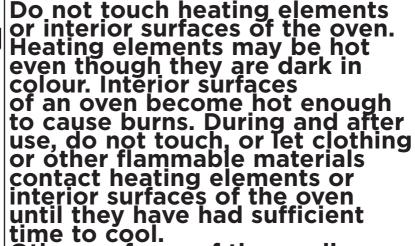
Use oven mitts or other protection when handling hot surfaces such as oven shelves or dishes.

Use care when opening the oven

door.

Let hot air or steam escape before removing or replacing

food.



Other surfaces of the appliance may become hot enough to cause burns - among these surfaces are the oven vent, the surface near the oven vent, and the oven door

and the oven door.

Failure to follow this advice could result in burns and scalds.



## **▲** WARNING!



Cut Hazard
Take care - some edges are sharp.
Failure to use caution could result in injury or cuts.

### IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electrical shock, injury to persons or damage when using the oven, follow the important safety instructions listed below:

- Read all the instructions before using the oven. Use the oven only for its intended purpose as descríbed in these instructions.
- Proper installation: be sure your appliance is properly installed and earthed by a qualified technician.
- Isolating switch: make sure this oven is connected to a circuit which incorporates an isolating switch providing full disconnection from the power supply (under overvoltage category III conditions). The isolating switch must be of an approved type and provide a 3mm air gap contact separation in all poles.
- Household appliances are not intended to be played with by children and children should be supervised to ensure that they do not

play with the appliance.

 Do not leave children alone. Children should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to sit or stand on any part

of the appliance.

 Children of less than 8 years old must be kept away from the appliance unless continuously supervised. This appliance can be used by children aged from 8 years and above, and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and they understand the hazards involved. Cleaning and user maintenance shall not be done by children without supervision.

 Do not place heavy objects on the oven door.

 Wear proper apparel. Do not wear loose fitting or hanging garments when using the appliance. They could ignite or melt if they touch an element or hot surface and you could be burned.

 User servicing: do not repair or replace any part of the appliance unless specifically recommended in the manual. All other servicing should be referred to a qualified technician.

Do not use water on grease fires.
 Smother the fire or flame or use a dry chemical or foam type extinguisher.

 Use only dry oven mitts or potholders. Moist or damp potholders on hot surfaces could result in burns from steam. Do not let potholders touch hot areas or heating elements. Do not use a towel or a bulky cloth for a potholder. It could catch fire.

 Do not heat unopened food containers. They can build up pressure that may cause the container to burst

and result in injury.

 Safe food handling: leave food in the oven for as short a time as possible before and after cooking. This is to avoid contamination by organisms which may cause food poisoning. Take particular care during warm weather. Always keep oven vents unobstructed.

 Do not operate your appliance by means of an external timer or separate remote-control system.

 Caution: Hot air can blow from the vent at the top of the oven as part of

the oven's cooling system.

 Placement of oven shelves: always position shelves in the desired location while the oven is cool (before preheating). If a shelf must be removed while the oven is hot, do not let the oven mitts or potholder contact hot heating elements in the oven or the base of the oven.

 Do not clean the oven seal or use any oven-cleaning products on it. It is essential for a good seal, which ensures that the oven operates efficiently. Care should be taken not to rub, damage or move it.  Do not use oven cleaners, harsh/ abrasive cleaning agents, waxes, or polishes. No commercial oven cleaner, oven liner, or protective coating of any kind should be used in or around any part of the oven. Do not use harsh/abrasive cleaners, scourers or sharp metal scrapers to clean the oven door glass since they scratch the surface, which may result in the glass shattering.

Clean only the parts listed in this

manual.

Do not use a steam cleaner to clean

any part of the oven.

 Before starting a Self Clean cycle, remove oven shelves, side racks, and all other cookware/utensils, and wipe up large food spills or grease

deposits.

 Before starting a Self Clean cycle, make sure you move any pet birds to another, closed and well ventilated room. Some pet birds are extremely sensitive to the fumes given off during a Self Clean cycle, and may die if left in the same room as the oven during such a cycle.  During a Self Clean cycle, the oven reaches higher temperatures than it does for cooking. Under such conditions, the surfaces may get hotter than usual and children should be kept away.

 Do not store things children might want above the oven. Children could be burned or injured while climbing

on the oven to retrieve items.

 Do not install or operate the appliance if it is damaged or not working properly. If you receive a damaged product, contact your dealer or installer immediately.

 Use only bakeware approved for oven use. Follow the bakeware manufacturer's instructions.

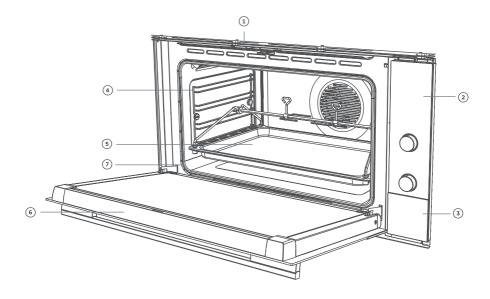
#### INTRODUCTION

Congratulations on your new purchase. Your oven has a number of features to make cooking a great experience for you:

- a choice of eight oven functions, including Rotisserie
- a convenient, no-mess, pyrolytic Self Clean function see 'Using the Self Clean function'
- intuitive electronic controls and displays
- illuminated halos around the dials for visual feedback
- preference settings see 'User preference settings' and 'Sabbath setting'.

#### Before you start

- Make sure the installer has completed the 'Final checklist' in the Installation instructions.
- Read this guide, taking special note of the 'Safety and warnings' section.
- Remove all the packaging and check that you have all the accessories listed below.
- Make sure you follow the instructions under 'Setting the clock and first use' before using your oven for cooking or baking.

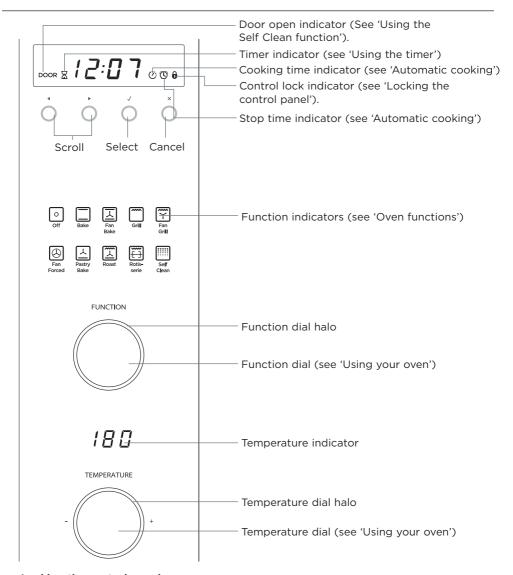


- Oven vent louvres
- ② Control panel
- 3 Stainless steel strip
- 4 Side racks
- ⑤ Grill tray and rotisserie
- 6 Oven door and handle
- Oven seal

#### Not illustrated:

- Baking tray
- Step-down oven shelf
- Oven shelf
- Grill rack

#### THE CONTROL PANEL



#### Locking the control panel

You can lock the control panel to prevent unintended use (eg children playing with the oven). Doing so will disable the dials and all the buttons.

#### To lock the control panel

- ① Make sure the oven is not in use (the function dial is turned to Off) and neither automatic cooking nor the timer is set (no indicator is lit in the display).
- $\ \, 2$  Press and hold the select  $\checkmark$  button until the lock indicator  $\mbox{\bf 0}$  comes on.

#### To unlock the control panel

Press and hold the cancel × button until the lock indicator of flashes and then goes out.

#### **Setting the Clock**

When your oven is first turned on, or after a power cut, the display will flash . You will need to set the clock in order to use the oven.



① The display will flash 24 Hr



- ② Press the right scroll ▶ button to scroll between 24 Hr and 12 Hr
- ③ Press the select ✓ button to confirm.



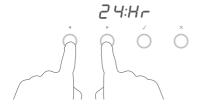
④ Press the left and right scroll ◆ ▶ buttons to set the time.



- $\bigcirc$  Press the select  $\checkmark$  button to confirm.
- The time set will now be steadily lit.

#### To change the time

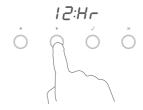
You set the clock within the user preference menu.



- To enter the user preference menu press and hold the left and right scroll ◀ ▶ buttons together for 3 seconds.
  - The display will either flash 12 Hr or 24 Hr
- ② Press the select ✓ button to confirm. The display will flash.

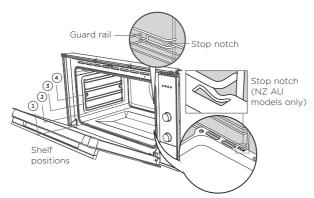


- ⑤ Press the left and right scroll ◆ ► buttons to set the time.
- ⑥ Press the select ✓ button to confirm.

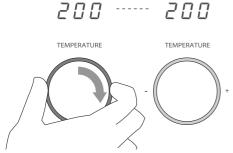


- ③ Press the right scroll ▶ button to scroll between 24 Hr, 12 Hr or □FF to turn the display off (see 'Setting User preferences' for more information).
- ④ Press the select ✓ button to confirm.

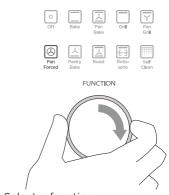
#### **USING YOUR OVEN**



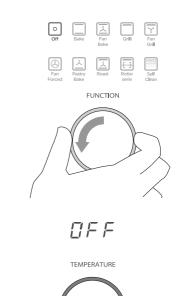
- Slide in the shelves you will need, making sure that:
  - they are between the two wires of a shelf position
  - the stop notches point down
  - the guard rail is at the back.
  - Note: the grill tray should be positioned on the sliding shelf supports, or between the two wires of a shelf position and orientated as shown.
  - if the sliding shelf supports are not already fitted see 'Care and cleaning' for instructions.



- (3) Set the temperature.
- While the oven is heating up, the halo will glow red and the temperature indicator will alternately show the actual and set temperatures.
- When the oven has reached set temperature, a long tone will sound and the halo will turn white.
- Note: Grill provides instant radiant heat, so the halo will stay red and there will be no tone.



- ② Select a function.
  - The halo will glow white.



4 When you have finished cooking, turn the function dial to Off.

#### **OVEN FUNCTIONS**



Selecting this will turn the oven off.



This is the traditional method of baking. It is best to bake on only one shelf at a time in this function. Ideal for large cakes and dishes that bake for several hours.



#### Fan Bake

Ideal for dishes like lasagne that need to brown on top and also single trays of small cakes or biscuits that bake in less than an hour.



#### Grill

Grill is the most suitable function for 'finishing off' many meals, for example browning the top of potato gratin and frittata. Use Grill to toast bread or to grill your favourite chicken, fish and steak. Note: heat levels are from LO (50% power) to HI (100% power), with settings from 1 to 9 in between. Grill provides instant radiant heat, so the temperature dial halo will stay red.



#### Fan Grill

Ideal for roasting tender cuts of meat and poultry. Use the lower shelf positions for larger items eg a whole chicken.



#### Fan Forced

Great for multi-shelf cooking. The consistent temperature ensures baking is well risen. Cookies baked on Fan Forced are crisp on the outside and chewy in the middle.



#### Pastry Bake

Excellent for sweet and savoury pastry foods, for moist breads and brownies and cookies that you want extra chewy.



#### Roast

Use this function to roasting meat, chicken or vegetables. An initial searing stage crisps and browns the roast then the temperature drops to the level you have preset for the remainder of the cooking period.



#### Rotisserie

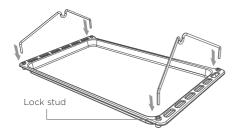
Rotisserie is a delicious way to cook meat and poultry. The slowly rotating food is basted continuously in its own juices, making it tender on the inside and well browned and full of flavour on the outside. See 'Using the rotisserie'.



#### Self Clean

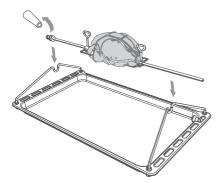
The Self Clean cycle takes care of the mess and grime that is traditionally associated with oven cleaning. See 'Using the Self Clean function' for details. Note: this is NOT a cooking function.

#### **USING THE ROTISSERIE**



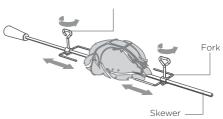
Note: If sliding shelf supports have been fitted to shelf position 1, these will need to be removed before using the rotisserie. See 'Care and cleaning' for instructions.

- 1 Prepare the rotisserie supports.
  - Place the grill tray on the benchtop.
  - Insert the supports into the lock studs.
  - Push the supports all the way down to lock them in firmly.



- ③ Position the skewer on the supports.
- Place the skewer on the supports, and check that the meat does not touch the grill tray.
- Twist the handle off. It must not be left in the oven.

Rotate the fork screws to loosen and tighten



② Secure the meat.

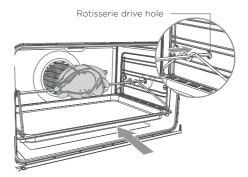
#### **IMPORTANT!**

Take care, the forks are sharp!

When securing the meat, ensure that:

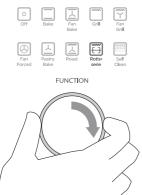
- the skewer goes through the centre of the meat
- the forks hold the meat firmly in place
- the fork screws are tightened
- there are no loose or projecting parts. Poultry should be trussed.

Note: the rotisserie can rotate up to 6 kg of meat.



- 4) Place the rotisserie in the oven.
- Slide the grill tray all the way to the back on shelf position 1.
- Push the skewer through the hole cover on the right-hand wall of the oven, then insert it fully into the rotisserie drive hole.

#### **USING THE ROTISSERIE**



- 5 Select the Rotisserie function.
- The skewer will start rotating.
- Check that the meat does not touch the grill tray or the grill element at the top of the oven.



- 6 Set the temperature.
- We recommend around 210 °C.

#### When you have finished using the rotisserie

- 1 Turn the oven off.
- ② Using oven mitts, carefully disengage the right end of the skewer from the rotisserie drive hole.
- (3) Slide out the grill tray and place it on a heat-resistant surface.
- (4) Twist the handle onto the left end of the skewer.
- 5 Lift the skewer off the supports by the handle.
- 6 Loosen the fork screws and slide the meat off the skewer.

#### Tips for using the rotisserie

- For food safety reasons, we do not recommend using the rotisserie with stuffed meat.
- If your meat is too big or heavy (over 6 kg) for the skewer, place it on top of the grill rack in the grill tray, and use Fan Forced. This function will give a result similar to a rotisserie.
- Use a meat thermometer to ensure that meat is cooked through to a safe temperature.
- See 'Care and cleaning' for advice on cleaning the rotisserie parts.

#### **USING THE TIMER**

- You can use the timer at any time, even if you are not using the oven.
- If the time is more than an hour, the display will count down in minutes (hr:min). If it is less than an hour, it will count down in seconds (min:sec).
- You can set the timer for up to 23 hours 59 minutes.

#### **IMPORTANT!**

The timer does NOT turn the oven off.



- Select the timer 

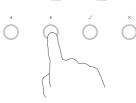
  by
  pressing the right scroll 

  button once.
  - The timer 

    indicator will appear and the colon will flash.



- ② Press the select ✓ button to confirm.
  - The display will flash to indicate the timer is 
     ready to be set.



- ③ Set the time by pressing the scroll ◀ ▶ buttons.
- Holding the buttons down will speed up the scrolling.



- ④ Press the select ✓ button to confirm.
- The timer will then begin to count down.



⑤ If you want to check the time of day, you can toggle between this and the timer countdown by pressing the scroll ◀ ▶ buttons.

#### To modify the timer setting

- 1) Make sure the display shows the remaining time counting down.
- ② Press the select ✓ button.
- ③ Press the scroll 

  ◆ buttons to set a new time.
- ④ Press the select ✓ button to confirm.

#### To cancel the timer setting

- 1) Make sure the display shows the remaining time counting down.
- ② Press the cancel X button until the display shows the time of day and the timer indicator disappears.

#### When the set time is up

- The display will show 0:00 and a tone will sound every 15 seconds.
- Press any button to stop the tone sounding. The display will revert to showing the time
  of day.

#### **AUTOMATIC COOKING**

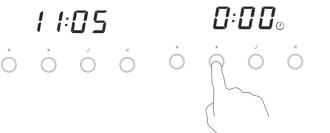
- You can set the oven to automatically turn on later, cook for a preset time (cooking time), then automatically turn off at a preset stop time. See the example and instructions below (steps 1 to 7).
- If you start cooking manually and only want the oven to turn off automatically after a set cooking time: simply set the cooking time following steps 1 to 3 below. The oven will automatically turn off when the cooking time is over.

#### **IMPORTANT!**

Safe food handling: leave food in the oven for as short a time as possible before and after cooking or defrosting. This is to avoid contamination by organisms which may cause food poisoning. Take particular care during warmer weather.

Example: It is 11:05 a.m. You want your food to cook for 1 hour, and you would like it to be ready by lunchtime (12:30 p.m.)

Set the cooking time



- s the right scroll ① Press the right scroll
- Check the clock shows the correct time of day.
   Press the right scroll button twice to scroll
  - button twice to scroll to the cooking time X indicator.
  - ③ Press the select ✓ button to confirm.
- Press the right scroll
  button to set the cooking time. Make sure you allow for preheat time in your calculation.
- ⑤ Press the select ✓ button to confirm

Set the stop time



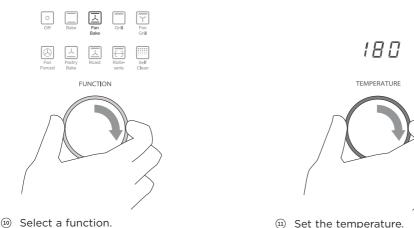
- ⑤ Press the right scroll ▶ button once to scroll to the stop time (③) indicator.
- ⑦ Press the select ✓ button to confirm.



- Press the right scroll ▶ button to set the time you would like your food to be ready by (ie the stop time).
- Press the select 
   button to confirm.

#### **AUTOMATIC COOKING**

#### Select function and temperature



#### When automatic cooking is set

- The oven and the lights will stay off, the halos will be unlit, but your oven is now set for automatic cooking. It will automatically turn on at the required time.
- In a few seconds, the display will show the time of day with the cooking time ② and stop time ③ indicators lit.
- Note: you can modify the function and temperature while the oven is waiting to start cooking.

#### When the stop time is reached

The oven will automatically turn off and a long tone will sound.

#### To check the set cooking time and stop time

Use the scroll ◀ ▶ buttons.

#### To cancel automatic cooking

Turn the function dial to Off.

#### To change the cooking or stop time

Use the right scroll ▶ button to scroll to the cooking time ② or the stop time ③, press to select the one you want to change and use the scroll ◂ ▶ buttons to change the time. Press the select ✓ button to confirm.

#### To see the current time of day

Press the cancel x button.

#### **BAKING CHART**

#### Please note:

- The settings in the following chart are guidelines only. Follow the instructions in your recipe or on food packaging and be prepared to adjust the oven settings and baking times to achieve the best possible results for you.
- Shelf positions are counted from the base up (1 is the lowest, 4 the highest).
- Arrange oven shelves before you turn the oven on, then preheat the oven to the
  required temperature. Place items in the oven only when the long tone has sounded and
  the temperature dial halo has turned from red to white.\*
- Single shelf positions below use the flat oven shelf; where a multi shelf arrangement is recommended, the higher position uses the step-down shelf.
- Due to the width of the oven, a single shelf can usually accommodate double the standard recipe.
- Always preheat the oven before baking. Please note that the grill element may be on while the oven heats to the preset temperature.

FOOD	NOTE ON ARRANGEMENT	SHELF POSITION(S)	BEST FUNCTION	TEMP (°C)	TIME
Small cakes	single shelf	2	Bake	180-190	13-17 mins
	multi shelf	1 and 3	Fan Forced	160-170	16-21 mins
Scones	single shelf	2	Fan Forced	210-230	8-12 mins
	multi shelf	1 and 3	Fan Forced	210-230	8-12 mins
Sponge	two small pans (20 cm),on single shelf	2	Bake	170-190	25-35 mins
	one large pan (26 cm)	2	Bake	175	30-40 mins
Light fruit cake	two pans (21 cm) on single shelf	2	Bake	155-165	1 hr 30 mins
Rich fruit cake	exact baking time will depend on size	2	Bake	130-150	3-6 hrs
Apple pie	single shelf	1	Bake	185	35-45 mins
Custard tart	single shelf	1	Bake	220, then 180**	10, then 20-30** mins
Quiche	single shelf	1	Bake	180-200	30-40 mins
Meringues	single shelf	1	Bake	100-120	1 hr
Bread rolls	single shelf	1	Bake	210-230	15-20 mins
Muffins	2 x 12 muffin trays on single shelf	3	Fan Forced or Fan Bake	190-200	10-15 mins
Pastry case (baked 'blind')	one 21 cm flan tin	1	Pastry Bake	200	10 mins with beans, then 10 mins without

<sup>\*</sup> Note: the colour change and tone may occur some time after the set temperature has been reached. This is because—when heating up from cold—your oven is designed to initially heat to a temperature somewhat higher than what you have set. This is to provide optimal baking conditions right from the start.

<sup>\*\*</sup> This is a two-stage baking process: adjust the temperature after the first stage.

#### **USER PREFERENCE SETTINGS**

You can set your oven to:

- display the temperature in degrees Celsius or Fahrenheit
- give audio feedback (tones and beeps) or operate quietly
- display time as 12-hr or 24-hr
- operate with the display off
- have its lights on or off during cooking
- operate in Sabbath setting (see 'Sabbath setting' following).

Note: you cannot change user preference settings when the oven is set for automatic cooking.

#### How to change preference settings



- ① Check the display shows the time of day and the function dial is set to OFF.
- If you're unsure, press the cancel X button twice.



② Press and hold the scroll ◀ ▶ buttons together for 3 seconds to enter the user preference menu.



③ Press the right scroll ▶ button to scroll to the setting you want to change. Refer to the table following.

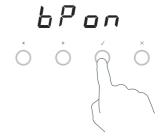


- ④ Press the select √ button to select the particular setting.
- The display will flash.

#### **USER PREFERENCE SETTINGS**



⑤ Press the right scroll ▶ button to scroll through the options for that particular setting. Refer to the table below.



- ⑥ Press the select √ button to save the new option.
- ⑦ For all options except 'Display off': press the cancel X button to quit the user preference menu.

SETTING	DEFAULT OPTION	ALTERNATIVE OPT	ION(S)
TIME SCALE & 'DISPLAY OFF' OPTION	24 HR	12 HR	DISPLAY OFF **
Select between 24-hr or 12-hr clock display or set 'Display off' option if you only need the basic functionalities of your oven.	24 Hr	12 Hr	o F F
TEMPERATURE SCALE	CELSIUS	FAHRENHEIT	
Select between degrees Celsius or Fahrenheit.	<u> </u>	oF	
AUDIO FEEDBACK	BEEPS/TONES ON	BEEPS/TONES OFF	
Turn the beeps and tones on or off.*	6P on	6P oF	
OVEN LIGHTS	LIGHTS ON DURING COOKING	LIGHTS OFF DURING COOKING	
Have the light off during	DURING COOKING	DURING COOKING	
cooking if you want to save power or want the food you cook to be a surprise for others!	Lton	LLOF	
SABBATH SETTING	SABBATH OFF	See 'Sabbath set instructions.	ting' for

<sup>\*</sup> The timer tone and alert beeps will sound even if you save the BEEPS/TONES OFF option.

<sup>\*\*</sup> With this option saved, you can still use the oven and timer but the display will be unlit and the buttons will be unresponsive. To quit this option and enable the display, press and hold the cancel button.

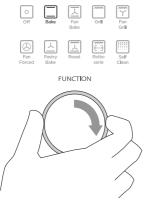
#### SABBATH SETTING

This setting is designed for religious faiths that observe a 'no work' requirement on the Sabbath.

#### While your oven is in Sabbath setting

- The display, dial halos and indicators will be unlit, the buttons will be unresponsive.
- No tones or beeps will sound.
- No alert codes or temperature changes will be displayed.
- The oven lights will stay on. If you want the oven lights to be off during Sabbath setting, first select the 'Lights off' option as described in 'User preference settings', and only then set Sabbath setting.
- Bake is the only function available in Sabbath setting.

#### How to set Sabbath setting

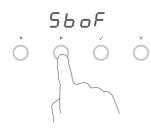


Select the Bake function.
 Set the desired temperature.
 Wait until the oven starts up.



② Press and hold the scroll ◆ ▶ buttons together for 3 seconds to enter the user preference menu.

#### SABBATH SETTING





- ③ Press the right scroll ▶ button to scroll to the Sabbath setting.
- ④ Press the select ✓ button to select the Sabbath setting. The default option is 'Sabbath off'.
- ⑤ Press the select ✓ button to activate the option.
- The display will flash I:□□.



⑤ Press the scroll ◆ ▶ buttons to set the time (hrs). You may set the time up to 99 hours.



⑦ Press the select ✓ button to activate the option.

The display, indicators and dial halos will be unlit and unresponsive, but the oven will bake until you quit Sabbath setting.

#### To quit Sabbath setting

Press and hold the cancel × button until the time of day appears in the display and the oven turns off.

#### Manual cleaning

#### **ALWAYS**

- Before any manual cleaning or maintenance, first wait for the oven to cool down to a safe temperature to touch, then turn its power supply off at the wall.
- Read these cleaning instructions and the 'Safety and warnings' section before you start cleaning your oven.
- To prevent soiling from becoming 'baked on' and stubborn, we recommend removing any easy-toreach spills, food or grease stains from the oven cavity enamel after each use.
- Always clean the inner glass pane before starting a Self Clean cycle (where available).
- Always remove oven shelves and side racks before starting a Self Clean cycle (where available).

#### **NEVER**

- Never use a steam cleaner.
- Never store flammable substances in the oven
- Never use abrasive or harsh cleaners, cloths, scouring pads or steel wool.
   Some nylon scourers may also scratch.
   Check the label first.
- Never use oven cleaner on catalytic panels or in a pyrolytic oven.
- Never leave alkaline (salty spills) or acidic substances (such as lemon juice or vinegar) on the oven surfaces.
- Never use cleaning products with a chlorine or acidic base.

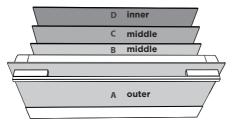
#### WHAT?

#### **Glass surfaces**

(oven door panes, control panel)

#### HOW?

Door comprises a total of 4 glass panes



- To clean glass pane B-D, you will first need to remove the door and the panes. For instructions, see section 'Removing and replacing the door glass panes for cleaning'.
- Clean with a solution of mild detergent or baking soda and hot water, then wipe dry.
- ② Wipe with a glass cleaner and dry with a soft, lint-free cloth.

#### IMPORTANT!

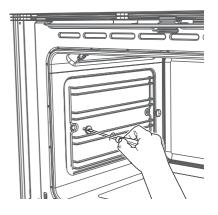
- Don't use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or shattering.
- Even if you only clean the inner pane (D), remove the door and the pane first.
   Cleaning the glass with the pane in the door may result in cleaning liquid running down the gaps and drying onto internal components.
- Take particular care when cleaning the control panel glass. Only use a damp cloth with detergent.

#### Manual cleaning

WHAT?	HOW?	IMPORTANT!  Do not use stainless steel or oven cleaner on the dials, as doing so may damage their coating.	
Dials	Clean with a solution of mild detergent and hot water, then wipe dry.		
Stainless steel strip/handle on the front of the oven door	<ul> <li>Clean with a solution of mild detergent and hot water, then wipe dry with a microfibre cloth.</li> <li>If necessary, use a suitable stainless steel cleaner and polish.</li> </ul>	<ul> <li>Always read the label to make sure that your stainless steel cleaner does not contain chlorine compounds as these are corrosive and may damage the appearance of your oven.</li> <li>Always rub the stainless steel in the direction of the grain.</li> </ul>	
Aluminium framing of oven door and plastic corner clips	Clean with a solution of mild detergent and hot water, then wipe dry.		
Oven cavity	To clean light soiling off the enamelled surfaces:  ① Wipe with a damp cloth and a solution of hot water and mild detergent.  ② Wipe dry with a soft cloth.  • To clean stubborn, 'baked on' soiling or the whole oven cavity: use the Self Clean function. See 'Using the Self Clean function' for instructions.	To prevent soiling from becoming 'baked on' and stubborn, we recommend removing any easy -to -reach spills, food or grease stains from the enamelled surfaces after each use. Doing so will reduce the need for using the Self Clean function frequently.	
Grill tray Grill rack Side racks Oven shelves Rotisserie parts Baking tray	<ul> <li>Clean with a solution of mild detergent and hot water.</li> <li>Pre-soak stubborn burnt-on stains.</li> <li>Except for the baking tray, these parts are also dishwasher safe.</li> </ul>	<ul> <li>You don't need to remove the four lock studs from the grill tray. They can be soaked and cleaned while fixed to the tray.</li> <li>Never leave any of these parts in the oven during a Self Clean cycle. They will get discoloured or damaged.</li> </ul>	
Oven seal	Do not clean this part.	-	
Oven vent louvres	Wipe with a damp cloth.	Take care not to let any liquid run down the louvres of the oven vent.	

#### Removing and replacing the side racks

- Use a flat-head screwdriver or a small coin to loosen the fixing screws.
- When replacing the side racks, make sure that you tighten the fixing screws.



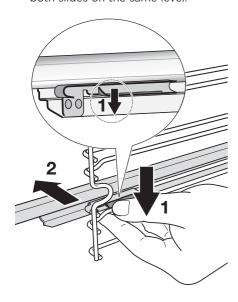
#### Removing and refitting the sliding shelf supports

#### **IMPORTANT!**

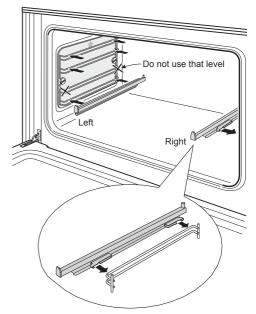
- Remove the side racks first to make removing the sliding shelf supports easier.
- The sliding shelf supports can only be used on shelf position 1, 3 and 4. They cannot be used on shelf position 2.

When refitting the sliding shelf supports, make sure that you fit:

- the side racks first
- the slides to the top wire of the shelf position
- both sides of each pair of slides
- both slides on the same level.



Removing the sliding shelf supports



Refitting the sliding shelf supports

#### Removing and replacing the door glass panes for cleaning

Make sure you follow the precautions and instructions below very carefully. Replacing the glass panes and the door incorrectly may result in damage to the oven and may void your warranty.

#### **IMPORTANT!**

- Take care, the oven door is heavy (14 kg).
   If you have any doubts, do not attempt to remove the door.
- Make sure the oven and all its parts have cooled down. Do not attempt to handle the parts of a hot oven.
- Take extreme care when handling the glass panes. Avoid the edges of the glass bumping against any surface. This may result in the glass shattering.
- Door comprises a total of 4 glass panes

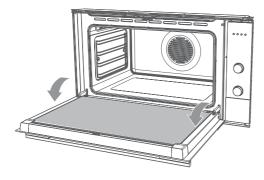
  Dinner

  C middle

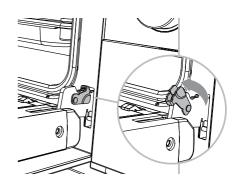
  B middle

  A outer
- Don't use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or shattering.
- If you notice any sign of damage on any of the glass panes (such as chipping or cracks), do not use the oven. Call your Authorised Repairer or Customer Care.
- Make sure you replace all the glass panes correctly. Do not use the oven without all glass panes correctly in place.
- If the glass panes feel difficult to remove or replace, do not force them. Call your Authorised Repairer or Customer Care for help. Note: service visits providing assistance with using or maintaining the oven are not covered by your warranty.

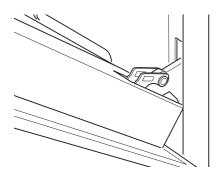
#### Remove the door



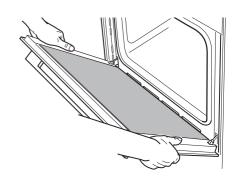
- Make sure you have prepared enough space for resting the door and its glass panes on a clean, flat surface.
- 2) Open the door to its full extent.



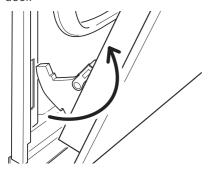
③ Open the levers on the left and right hinges to their full extent, as shown.



④ Gently close the door until the left and right hinge levers are hooked to the door.

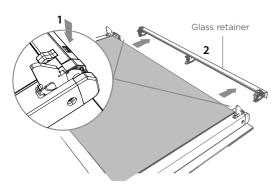


(5) Hold the door firmly, as shown.

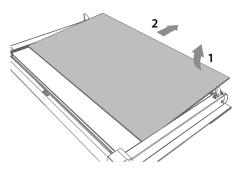


⑤ Lift the door and disengage the hinges. Rest the door on a soft surface. Ensure you lay it with the handle side down.

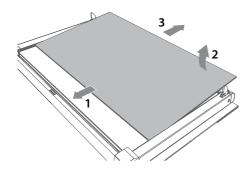
#### Remove the inner and middle glass panes (three in total)



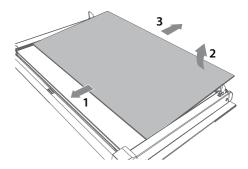
① Press down on both tabs (1) to release the glass retainer (2).



② Lift the inner pane (D) slightly (1), then gently slide out (2).



3 Slide the first middle pane (C) slightly towards yourself (1), then lift (2) and slide out (3).

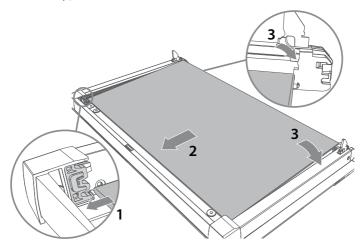


4 Slide the second middle pane (B) slightly towards yourself (1), then lift (2) and slide out (3).

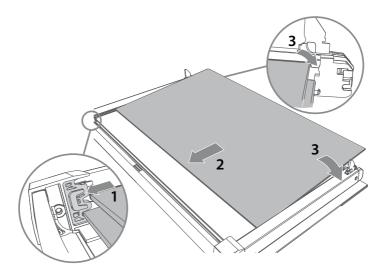
#### After cleaning, replace the glass panes

When replacing the glass panes, make sure that:

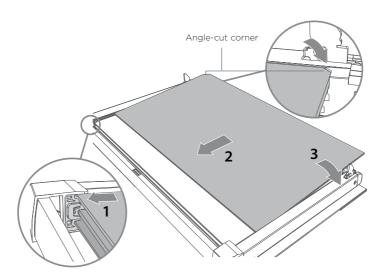
- you replace all three panes correctly, as shown. Each pane must be in the position
  described below in order to fit into the door and to ensure that the oven operates safely
  and correctly
- you take extra care not to bump the edges of the glass against any object or surface
- you do not force any of the panes into place. If you are experiencing difficulties replacing the panes, remove them and start the process again from the beginning. If this still does not help, call Customer Care.



① Take either one of the middle panes (B or C) and hold it firmly. Insert it in the lowest pair of grooves (1), push it slightly towards yourself (2) and gently lower into place (3). Note: the two middle panes (B and C) are identical.



② Take the other middle pane and hold it firmly. Insert it in the next pair of grooves (1), push it slightly towards yourself (2) and gently lower into place (3).

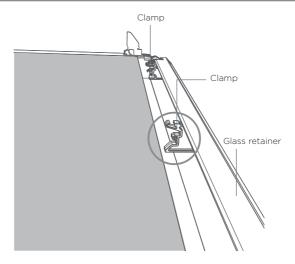


3 Take the inner pane (D), holding it with the angle-cut corner orientated as shown. Insert it in the uppermost pair of grooves (1), push it slightly towards yourself (2) and gently lower into place (3).

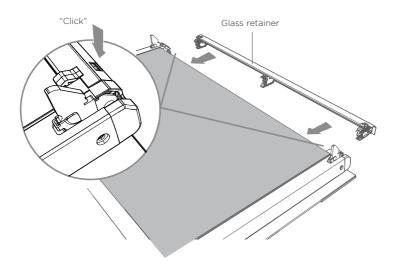
#### **IMPORTANT!**

Make sure that the angle-cut corner of the inner pane (D) is at the bottom of the oven door, on the left-hand side. It has to be in this position for the door to function correctly.

## CARE AND CLEANING



Position the glass retainer, as shown. It should sit on the bottom edge of the outer glass (A). Check that the clamps of the glass retainer are not deformed or damaged.



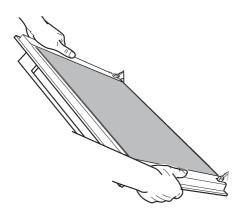
(§) Gently push the glass retainer back into place. You should be able to hear the tabs on both sides click as they lock the glass retainer in.

# **IMPORTANT!**

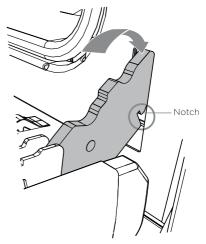
Make sure the glass retainer is correctly and firmly in place and that the glass panes are secure.

## CARE AND CLEANING

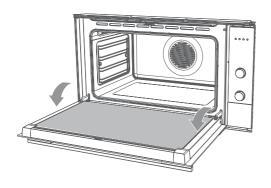
## Refit the door



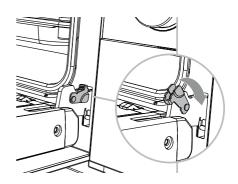
① Hold the door firmly.



② Insert the hinge tongues into the slots, making sure that the notches on both sides drop into place as shown.



3 Open the door to its full extent.

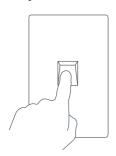


- 4 Fully close the levers on the left and right hinges, as shown.
- (§) Close the door, turn the power supply to the oven on at the wall, then check that the door is properly in place:
- When you open the door, the lights in the oven should come on.
- When you close the door, the lights in the oven should turn off.

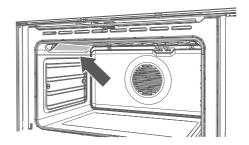
## CARE AND CLEANING

## Replacing the oven light bulbs

The oven light bulbs (12V/20 W halogen) have a very long life, but if you should need to replace one, use only a replacement bulb purchased from your nearest Fisher & Paykel dealer and follow these steps. **Note: oven bulb replacement is not covered by your warranty.** 



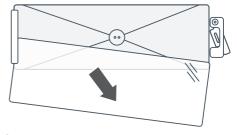
 Allow the oven to cool down, then turn it off at the mains power supply (wall switch).



Remove any oven shelves that may get in the way.



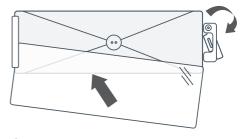
③ Using a flat-head screwdriver, twist and lift the retainer clip upwards to release the glass cover. Hold the glass cover to prevent it falling.



4 Carefully lift the glass cover out of the retaining bracket in the back and pull out the faulty bulb.



⑤ Hold the replacement bulb in a soft cloth or tissue (touching the bulb will reduce its life span) and insert it into the socket.



 Reposition the glass cover and twist the retainer clip back in place.
 Turn the oven back on at the mains power supply (wall switch).

## USING THE SELF CLEAN FUNCTION

- During the pyrolytic Self Clean cycle the extremely high temperature burns off and breaks down grime and grease deposits. All that is left is a small amount of grey ash that you can easily remove.
- There is a choice of Self Clean cycles:
  - Self Clean (3 hours) (for normal soiling).
  - Light Self Clean (2 hours) (suitable for a light or localised soiling).

## **IMPORTANT!**

- You must clean the inside glass door panel BEFORE starting a self-clean cycle. Failure to do this may result in permanent staining or marking of the door glass.
- · Do not use oven cleaners, any degreasing cleaners, or oven liners.
- Make sure you remove the side racks, oven shelves and trays, rotisserie and all other bakeware and utensils from the oven before starting a Self Clean cycle. If left in the oven, they will become permanently discoloured or damaged; items made from combustible materials (eg wood, fabric, plastic) may even catch fire.
- Do not use your oven to clean miscellaneous parts.
- Make sure the room is well ventilated.
- Before starting a Self Clean cycle, make sure you move any pet birds to another, closed and well-ventilated room. Some pet birds are extremely sensitive to the fumes given off during a Self Clean cycle, and may die if left in the same room as the oven during such a cycle.
- During a Self Clean cycle, the oven reaches higher temperatures than it does for cooking. Under such conditions, the surfaces may get hotter than usual and children should be kept away.
- The oven door will be locked during the Self Clean cycle (approximately 3 hours).
- If there are cracks or flaws on any of the oven door glass panes, if the oven seal is damaged or worn, or if the door does not close properly, do not start a Self Clean cycle. Call your Authorised Repairer or Customer Care.

#### To start a Self Clean cycle

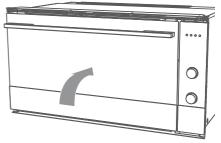
- Remove oven shelves, side racks and all other accessories, bakeware, and utensils.
  - Wipe up any spills. Failure to do so may discolour the oven surfaces.
  - Check the inner glass pane of the oven door (D). If it has soiling on it (eg stains from greasy splatter), you will need to clean it manually before starting a Self Clean cycle. For instructions, see 'Care and cleaning'.

# **IMPORTANT!**

If soiling is left on the glass, it will become burnt on during the Self Clean cycle, making it very difficult to remove.

(2) Close the oven door firmly.





## USING THE SELF CLEAN FUNCTION

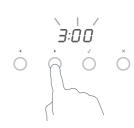
- (3) Select the Self Clean function.
  - The display will flash 0:00

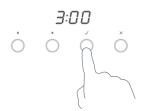


- ④ Press the right scroll ▶ button once for the Self Clean cycle
  - the display will flash ∃:00 (3 hours), or Press the right scroll ▶ button a second time for the **Light Self Clean cycle**
  - the display will flash 2:00 (2 hours)
  - The temperature indicator will be blank, as temperature cannot be adjusted.
- § Press the select \( \sigma \) button to start the Self Clean cycle.
- The time will start counting down.
- For your safety, the oven door will automatically lock and remain locked during the cycle.
- Note: if the select / button is not pressed within 15 seconds, the oven will automatically turn off. Start from step 3 again.
- The display will show DOOR if the door is not shut properly. See 'Troubleshooting'.
   If the door is not shut properly within 30 seconds, the oven will automatically turn off.

# **During the Self Clean cycle**

- the temperature and function halos will remain off.
- the Self Clean function will be lit.
- the display will countdown the time remaining.
- the cancel × button will glow red.





## USING THE SELF CLEAN FUNCTION

## When a Self Clean cycle has finished

The oven will:

- emit a long tone
- automatically turn off
- automatically unlock the door.

In a few seconds, the display will show the time of day.

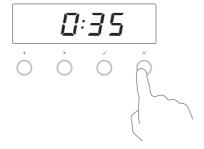
You need to:

- 1) wait for the oven to cool down completely
- 2 remove the grey ash with a small brush or damp cloth
- 3 wipe out the oven with a clean damp cloth
- 4 dry with a clean lint-free cloth
- 5 replace the side racks and shelves.

## To cancel a Self Clean cycle

## **IMPORTANT!**

- A Self Clean cycle can be cancelled at any time by pressing the cancel × button.
- The door will not unlock until the oven has cooled to a safe temperature. Do NOT turn off the mains power supply to the oven (wall switch). Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.



To cancel a Self Clean cycle, press the cancel x button.

- If the oven needs to cool down, the Self Clean function indicator will stay lit, the display
  will show the remaining cool-down time, the temperature indicator will show cascading
  bars = = = and the door will remain locked.
- When it has cooled down, the oven will turn off, the door will unlock, a long tone will sound and the display will show the time of day.
- We do not recommend cancelling a Self Clean cycle and then immediately starting one again.

# **TROUBLESHOOTING**

# **Troubleshooting chart**

If there is a problem, check the chart below to see if you can fix it. If the problem cannot be fixed or persists, call your Authorised Repairer or Customer Care.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
General		
The oven does not work.	No power.	Check that the mains power supply (wall switch) is turned on, the fuse has not tripped and there is no power outage in your area.
The lights do not come on when I open the oven door.	The oven light bulb(s) have blown.	Replace the light bulb(s). See 'Care and cleaning' for instructions.
	The door is not correctly fitted.	See 'Care and cleaning' for instructions on fitting the door correctly.
	The oven is in Sabbath setting and the 'Light off' option has been saved.	To quit Sabbath setting, press and hold the cancel × button. See 'User preference settings' for instructions on changing the 'Light off' option.
The temperature indicator shows and the dials and buttons are unresponsive.	The control panel is locked.	Press and hold the select ✓ or cancel × button to unlock the control panel.
The oven is not heating.	The door is not properly closed or it is opened too frequently during cooking.	The heating elements are disabled while the door is open.  Make sure the door is properly closed and avoid opening it frequently during cooking.
A glass pane in the oven door has cracked, chipped, or shattered.	Incorrect cleaning or the edge of the glass hitting against something.	You must NOT use the oven. Call your Authorised Repairer or Customer Care.

# **TROUBLESHOOTING**

DDOD! FM	POSSIBLE CALISES	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
PROBLEM	POSSIBLE CAUSES	WHAT TO DO
General		
The oven has reached the set temperature but the temperature dial halo is still red (indicating that the oven is not ready to use).	This is normal: when heating up from cold, your oven is designed to initially heat to a temperature somewhat higher than what you have set. This is to provide optimal baking conditions right from the start.	Wait until a long tone sounds and the temperature dial halo turns white: the oven will then be ready to use.
The oven is heating but the display is dark.	The oven is set to 'Display off' option.	To quit the 'Display off' option, press and hold the cancel × button until the display shows the time of day.
	The oven is in Sabbath setting.	To quit Sabbath setting, press and hold the cancel × button until the display shows the time of day.
The oven cancels automatic cooking when I try to adjust the clock setting.	The oven was set for automatic cooking when you were trying to adjust the clock setting.	You can only adjust the clock setting while the oven is not set for automatic cooking. See section 'Setting the clock and first use' for instructions.
The oven beeps when I try to turn the temperature dial OFF or below a certain temperature.	This is normal: for food safety reasons, the oven functions have factory-set minimum temperature settings.	The temperature dial itself cannot be 'turned off'. Selecting Off with the function dial will turn the oven off.
The temperature dial halo never turns white when I use Grill.	This is normal: the halo stays red to indicate that the grill element provides instant radiant heat.	
The rotisserie skewer will not rotate.	The skewer did not fully engage in the rotisserie drive.	Make sure the skewer is pushed fully into the rotisserie drive hole.
	The meat is too heavy.	To get a finish similiar to a rotisserie for pieces of meat or poultry heavier than 6 kg, use the grill tray and rack and the Roast function.
The rotisserie skewer stops rotating when I open the door.	This is normal: the rotisserie drive open.	e is disabled while the door is

# **TROUBLESHOOTING**

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Self Clean function		
During a Self Clean cycle, the oven is louder than usual.	This is normal: the oven's cooling speed.	fans operate at their highest
The display shows door	The door has not been properly closed.	Make sure you close the doo properly.
The display shows $0:00$ but the oven door will not open.	The oven door is locked because the oven is still too hot to be used for cooking.	Wait until the Self Clean cycle has finished. If you cancelled a Self Clean cycle which was already underway the oven still needs to cool down before it can be used. The oven door will automatically unlock.
At a point during a Self Clean cycle, the function dial halo goes out and the temperature indicator starts displaying cascading bars =	This is normal: the oven is in the last phase of the Self Clean cycle, cooling down.	Wait until the Self Clean cycle has finished. A long tone will sound and the oven door will automatically unlock when the oven is ready to use.
I have cancelled a Self Clean cycle but cannot use the oven: - the oven door will not open - the display is still counting down minutes or showing []:[][] - the Self Clean function indicator is still lit - the temperature indicator shows cascading bars [][][][] - the dials and buttons are unresponsive.	This is normal: if the function dial halo is unlit, you have successfully cancelled the Self Clean cycle. However, the oven is still too hot to be used for cooking and needs to cool down.	Wait until the cool-down phase has finished. A long tone will sound and the oven door will automatically unlock when the oven is ready to use.  Note: depending on when the Self Clean cycle was cancelled, the cool-down phase may take up to 45 minutes.
The oven is beeping and the display shows $AB$ or $BB$ .	See section 'Alert codes' for instructions.	

## **ALERT CODES**

If there is a problem, the oven will:

- automatically suspend all oven functions
- beep five times
- display an alert code.

# **IMPORTANT!**

Do not turn off the mains power supply to the oven (wall switch) if you get an alert code, unless the instructions in the chart following specifically instruct you to. There are cooling fans within the oven which are needed to cool the oven's components. Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.

## What to do if an alert code is displayed

- ① If the beeping hasn't stopped already, press any button to stop it.
- 2 Make a note of the alert code displayed. You may need this information.
- ③ Check the chart following to see if you can fix the problem yourself and follow the instructions.
- If you can fix the problem and the alert code does not reappear, you can keep using your oven.

#### OR

If you can't fix the problem yourself or the alert code reappears and the problem persists: wait until the cooling fans have stopped and the oven has completely cooled down, then turn the power to the oven off at the wall and call your Authorised Repairer or Customer Care with the alert code information.

# **ALERT CODES**

ALERT CODE	POSSIBLE CAUSES	WHAT TO DO
A I	The oven has overheated.	Allow the oven to cool down.     Once the oven has cooled down and the door has unlocked, the alert code will disappear. You can now use the oven again.
R2	Door lock error: the door cannot be locked after you have started a Self Clean cycle.	<ol> <li>Turn the power to the oven off at the wall and on again.</li> <li>Wait approximately 10 seconds. This is to allow the door lock to return to its initial position.</li> <li>Set the clock. See 'Setting the clock and first use' for instructions.</li> <li>Try starting a Self Clean cycle again, making sure that you close the door firmly. See 'Using the Self Clean function'.</li> </ol>
R3	Door lock error: the door cannot be unlocked after a Self Clean cycle has finished.	<ol> <li>Turn the power to the oven off at the wall and on again.</li> <li>Try pressing on the oven door to help the door lock disengage.</li> <li>If this doesn't help and the alert code reappears, call your Authorised Repairer or Customer Care.</li> </ol>
F + number	Technical fault.	<ol> <li>Note down the alert code.</li> <li>Wait until the cooling fans have stopped and the oven has completely cooled down.</li> <li>Turn the power to the oven off at the wall.</li> <li>Call your Authorised Repairer or Customer Care with the alert code information.</li> </ol>

## MANUFACTURER'S WARRANTY AND SERVICE GUIDE



# To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, or view online at:

#### New Zeland

https://www.fisherpaykel.com/nz/help-and-support/warranty-information

#### Australia

https://www.fisherpaykel.com/au/help-and-support/warranty-information

### **United Kingdom**

https://www.fisherpaykel.com/uk/help-and-support/warranty-information

#### Ireland

https://www.fisherpaykel.com/ie/help-and-support/warranty-information

## Europe

https://www.fisherpaykel.com/eu/help-and-support/warranty-information

## Singapore

https://www.fisherpaykel.com/sg/help-and-support/warranty-information

For spare parts, please contact Fisher & Paykel Customer Care. Spare parts are available for all Fisher & Paykel products for a minimum period of 10 years from the date of manufacture.

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

## WARRANTY AND SERVICE

This oven has been designed and constructed in accordance with the following codes and specifications:



### In New Zealand and Australia

- AS/NZS 60335-1 General Requirements for Domestic electrical appliances
- AS/NZS 60335-2-6 Particular Requirements for Domestic electrical cooking appliances
- AS/NZS CISPR 14.1 2010 Electromagnetic Compatibility Requirements.

#### In Europe

- Safety requirements of EEC Directive "Low voltage" 2006/95:
   EN 60335-1 General Requirements for Domestic electrical appliances
   EN 60335-2-6 Particular Requirements for Domestic electrical cooking appliances
- Safety requirements of EEC Directive "EMC" 2004/108:
   EN 55014-1, EN 55014-2, EN 61000-3-2, EN 61000-3-3 Electromagnetic Compatibility Requirements.

## Requirements of EEC Directive 93/68.

European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE) (for European Union countries only)

GB This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product

#### **CUSTOMER CARE**

## Before you call for service or assistance

Check the things you can do yourself. Refer to your User guide and check:

- 1 Your product is correctly installed.
- 2 You are familiar with its normal operation.
- 3 You have read the "Alert codes" and "Troubleshooting" sections.

If after checking these points you still need assistance or parts, please refer to your nearest Fisher & Paykel trained and supported service technician, Customer Care, or contact us through our website fisherpaykel.com.

### In NZ if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our

Customer Care Consultants.

**Phone:** 0800 372 273 **Website:** fisherpaykel.com

Email: customer.care@fp.co.nz

Postal address:

Fisher & Paykel Appliances New Zealand, PO BOX 58546, Botany, Auckland

New Zealand

# In Australia if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our

Customer Care Consultants.

Phone: 1300 650 590 Website: fisherpaykel.com

Email: customer.care@fp.com.au

Postal address:

Fisher & Paykel Appliances Australia

Level 1, 1 Eden Park Drive Macquarie Park, NSW2113

Australia

## In UK or Europe if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Toll Free: 08000 886 605 Website: fisherpaykel.com

Email: uk.customercare@fisherpaykel.com

Postal address:

Fisher & Paykel Appliances Ltd, 420 Cob Drive, Swan Valley Northampton NN4 9BB

# **CUSTOMER CARE**

# In Ireland if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our

Customer Care Consultants.

Phone: 1800 625174 or 01 807 7960

Website: fisherpaykel.com

Email: uk.customercare@fisherpaykel.com

Postal address:

Fisher & Paykel Appliances Ltd,

Unit 2D Corporate Park,

Swords Dublin

## In Singapore if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Phone: +65 6741 0777 Website: fisherpaykel.com

Email: sg.customercare@fisherpaykel.com

Postal address:

Fisher & Paykel Appliances 51 Kampong Bugis #01-05 Kallang Riverside Condominium

Singapore 338986

## **CUSTOMER CARE**

## If you need service

Fisher & Paykel has a network of Fisher & Paykel trained and supported service technicians that can carry out any service necessary on your appliance. Our Customer Care Centre can recommend a Fisher & Paykel trained and supported service technician in your area. Or you can book one online at fisherpaykel.com/uk/help-and-support, fisherpaykel.com/ie/help-and-support, fisherpaykel.com/eu/help-and-support or fisherpaykel.com/sg/help-and-support

If you call, write or contact us via our website please provide: your name and address, model number, serial number, date of purchase and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

Complete and k	eep for safe reference:
Model	
Serial No.	
Purchase Date	
Purchaser	
Dealer	
Suburb	
Town	
Country	

#### **ENERGY GUIDELINES**

## Reducing the environmental impact

Reducing energy consumption will reduce the impact of cooking on the environment. The following tips can help you to reduce your energy consumption:

- Do not pre-heat the oven too early. Aim to have the oven hot at the same time as the foodis ready to be placed in it.
- Maximise the use of your pre-heated oven cook or bake in batches.
- Minimise the number of times you open the oven door during cooking (to reduce heat loss).
- Cook multiple dishes at the same time.
- Use the residual heat in the oven to finish the cooking process (turn the oven off a few minutes before the cooking time is up).
- Use ceramic or glass cooking dishes which may reduce the cooking time or allow you to reduce the oven temperature.
- Use fan functions wherever possible. These functions may allow you to reduce cooking times and/or temperatures. Fan forced functions will allow you to bake on multiple shelves at the same time.
- Use a 'Self clean' function immediately after cooking when the oven is still warm, shortening the heat up period of the Self clean cycle.
- Replace oven seals if they become damaged. A damaged seal will decrease the
  efficiency of your oven.
- Cutting food into smaller pieces will reduce cooking time.
- Do not use the oven to defrost food.

# FISHERPAYKEL.COM

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The product specifications in this booklet apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time. You should therefore check with your Dealer to ensure this booklet correctly describes the product currently available.

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