

**FISHER & PAYKEL**

**COMBINATION STEAM OVEN**

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**MINIMAL**

OS24NMLB1 models

**CONTEMPORARY**

OS24NDLX1 models

**USER GUIDE**

**US CA**



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### Registration

To register your product visit our website: [fisherpaykel.com/register](https://fisherpaykel.com/register)



**⚠ WARNING!**



**Electric Shock Hazard**

**Failure to follow this advice may result in electrical shock or death.**

- Turn the oven off at the wall before replacing the oven lamp.
- Before carrying out any work on the electrical section of the appliance, it must be disconnected from the mains electricity supply.
- Connection to a good earth wiring system is absolutely essential and mandatory.
- Alterations to the domestic wiring system must only be made by a qualified electrician.

**⚠ WARNING!**



**Fire Hazard**

**Failure to follow this advice may result in overheating, burning, and injury.**

- Do not place aluminium foil, dishes, trays, water or ice on the oven floor during cooking, this will irreversibly damage the enamel. Lining the oven with aluminium foil may cause fire.
- Never use your appliance for warming or heating the room. Persons could be burned or injured or a fire could start.
- Flammable materials should not be stored in an oven or near its surface.
- Do not use adapters, reducers, or branching devices to connect this appliance to the mains power supply.

**⚠ WARNING!**



**Cut Hazard**

**Failure to use caution could result in injury.**

- Take care: some edges are sharp.

**⚠ WARNING!**



**Hot Surface Hazard**

**Failure to follow this advice could result in burns and scalds.**

- To avoid burns and scalds, keep children away from this appliance.
- Surfaces of the appliance may become hot enough to cause burns. Examples include the oven vent, the surface near the oven vent, and the oven door.
- Do not touch heating elements or interior surfaces of the oven. Heating elements may be hot, even when they are dark in colour.
- Use protection when handling hot surfaces, such as oven shelves or dishes, or when using steam functions.
- Be careful when opening the oven door as hot air and steam can be emitted. Allow hot air and steam to dissipate before removing or replacing food.
- During and after use, do not touch or let clothing or other flammable materials contact heating elements or interior surfaces of the oven until they have had sufficient time to cool.

### READ AND SAVE THIS GUIDE

#### **WARNING!**

To reduce the risk of fire, electrical shock, injury to persons or damage when using the oven, follow the important safety instructions listed below. Read all the instructions before installing or using the oven. Use the oven only for its intended purpose as described in these instructions.

#### **Installation**

- Ensure your appliance is properly installed and earthed by a qualified technician.
- Ensure this oven is connected to a circuit which incorporates an isolating switch providing full disconnection from the power supply.
- Do not install or operate the appliance if it is damaged or not working properly. If you receive a damaged product, contact your dealer or installer immediately.
- Please make this information available to the person installing the appliance—doing so could reduce your installation costs.
- This appliance must be installed and connected to the mains power supply only by a suitably qualified person according to these installation instructions and in compliance with any applicable local building and electricity regulations. Failure to install the appliance correctly could invalidate any warranty or liability claims.
- If the power supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Isolating switch: make sure this oven is connected to a circuit which incorporates an isolating switch providing full disconnection from the power supply in accordance with the wiring rules.
- The oven must be earthed.
- Do not use adaptors, reducers or branching devices to connect the oven to the mains electricity supply, as they can cause overheating and burning.
- The appliance must not be installed behind a decorative door in order to avoid overheating.
- Please take extra care not to damage the lower trim of the oven during installation. The trim is important for correct air circulation and allows the door to open and close without obstruction. The manufacturer does not accept any responsibility for damage resulting from incorrect installation.

#### **Servicing**

- Do not repair or replace any part of the appliance unless specifically recommended in the user guide. All other servicing should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.

#### **Fire Hazard**

- Do not use water on grease fires. Smother the fire or flame or use a dry chemical or foam type extinguisher.
- Use only dry oven mitts or potholders. Moist or damp potholders on hot surfaces could result in burns from steam. Do not let potholders touch hot areas or heating elements. Do not use a towel or a bulky cloth for a potholder. It could catch fire.
- Do not heat unopened food containers. They can build up pressure that may cause the container to burst and result in injury.

## SAFETY AND WARNINGS

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### Food Safety

- Leave food in the oven for as short a time as possible before and after cooking. This is to avoid contamination by organisms which may cause food poisoning. Take particular care during warm weather.

### General Use

- This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's manufacturer's warranty.
- Household appliances are not intended to be played with by children.
- Children should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- Children of less than 8 years old must be kept away from the appliance unless continuously supervised.
- Cleaning and user maintenance shall not be carried out by children without supervision.
- Do not store things children might want above the oven. Children could be burned or injured while climbing on the oven to retrieve items.
- Do not place heavy objects on the oven door.
- Always keep oven vents unobstructed. Do not wear loose fitting or hanging garments when using the appliance. They could ignite or melt if they touch an element or hot surface and you could be burned.
- Caution: Hot air can blow from the vent at the top of the oven as part of the oven's cooling system.
- Always position shelves in the desired location while the oven is cool (before preheating). If a shelf must be removed while the oven is hot, do not let the oven mitts or potholder contact hot heating elements in the oven or the base of the oven.
- Use only bakeware approved for ovens. Follow the bakeware manufacturer's guidance.
- Always place oven racks in desired location while oven is cool. If rack must be moved while oven is hot, do not let potholder contact hot heating element.
- Do not touch heating elements or interior surfaces of your oven. Heating elements and interior surfaces may be hot even though they are dark in colour and could cause burns. The oven door, vent openings and surfaces near these openings may also become hot.
- This appliance is configurable to allow remote operation at any time. Do not store flammable materials or temperature sensitive items inside, on top or near the appliance.
- Neither the food probe or aluminium foil must come in contact with the oven elements.
- Only use the temperature probe recommended for this oven.
- **WARNING:** Accessible parts may become hot during use. Young children should be kept away.

### Cleaning

- Do not clean the oven seal or use any oven-cleaning products on it. It is essential for a good seal, which ensures that the oven operates efficiently. Care should be taken not to rub, damage, move or remove the oven seal.
- Do not use oven cleaners, harsh/abrasive cleaning agents, waxes, or polishes. No commercial oven cleaner, oven liner, or protective coating of any kind should be used in or around any part of the oven.
- Do not use harsh/abrasive cleaners, scourers or sharp metal scrapers to clean the oven door glass since they scratch the surface, which may result in the glass shattering.
- Clean only the parts listed in this manual.

## SAFETY AND WARNINGS

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- Do not use a steam cleaner to clean any part of the oven.
- The door gasket is essential for a good seal. Care should be taken not to rub, damage or move the gasket.

### **IMPORTANT!**

**This device complies with part 15 of the FCC Rules. Operation is subject to the following conditions:**

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Do not change or modify the wireless communication device in any way. Changes or modifications not expressly approved by Fisher & Paykel could void the user's authority to operate the equipment.

**WARNING: The incorporated Wi-Fi module in this appliance is to operate only from channel 1 to channel 11 as per FCC rules.**

**This device contains licence-exempt transmitter /receiver that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:**

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

## FIRST USE

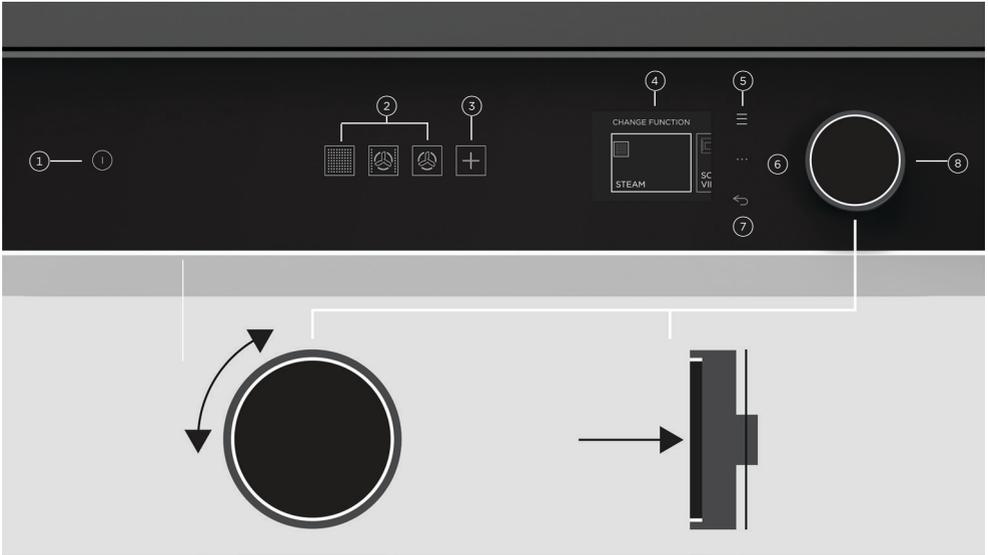


### Features and accessories

- ① Oven controls
  - ② Water tank compartment (behind controls)
  - ③ Oven light
  - ④ Shelf
  - ⑤ Side racks
  - ⑥ Temperature sensor
  - ⑦ Broil rack
  - ⑧ Broil pan
  - ⑨ Large solid dish\*
  - ⑩ Large perforated dish\*
- \*Not intended for use over 100°C

Not all accessories are provided with all models. To purchase additional accessories go to [www.fisherpaykel.com](http://www.fisherpaykel.com)

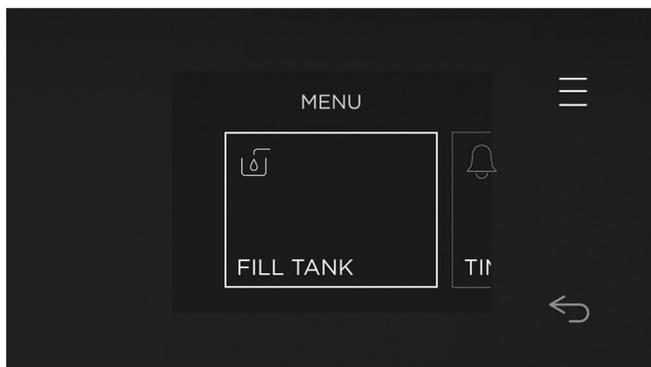
# FIRST USE



## Control panel

① <b>Power button</b>	Press to turn the oven <b>ON/OFF</b> , or to cancel cooking.
② <b>Functions</b>	Everyday cooking and specialised functions to suit your cooking requirements. Press to select a function type then select a function using the dial.
③ <b>Cook by Food Type</b>	Guided cooking to help you get optimal results.
④ <b>Display</b>	Displays functions, features and settings.
⑤ <b>Menu</b>	Press to access additional oven features and settings.
⑥ <b>Cooking options</b>	Press to access automatic cooking features.
⑦ <b>Back</b>	Press to cancel cooking or exit.
⑧ <b>Control dial</b>	Use to navigate cooking functions, features and settings. <ul style="list-style-type: none"><li>• Turn the dial to scroll.</li><li>• Press to select or confirm.</li><li>• Press and hold to cancel or exit.</li></ul>

## MENU

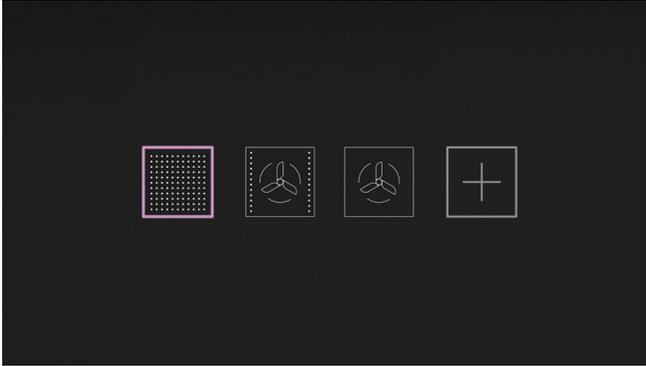


Press to open the water tank compartment.

Menu		
<b>FILL TANK</b>		Press to open the water tank compartment.
<b>TIMER</b>		Use the timer to keep track of cooking times. You can use it at any time, even if you are not using the oven. The timer does not turn the oven off. Refer to 'Cooking options' for automatic cooking options.
<b>LOCK</b>		Lock the oven controls to prevent accidental use. When locked, the controls will be unresponsive and the oven will not turn on. Press and hold the dial to unlock.
<b>LIGHT</b>		Turn the oven lights <b>ON/OFF</b> .
<b>CLEAN</b>		Set a steam clean cycle to clean the inside of the oven. Refer to 'Steam clean' for full instructions.
<b>SETTINGS</b>		Adjust the oven settings to suit your preferences or set up a Wi-Fi connection. Refer to 'Wi-Fi connection & Remote mode'.
<b>REMOTE</b>		Enable or disable <b>REMOTE</b> . Your oven may be connected to your wireless network and operated using the app. Refer to 'Wi-Fi connection & Remote mode'.
<b>DRY</b>		Run a dry cycle after steam cooking.

## STEAM FUNCTIONS

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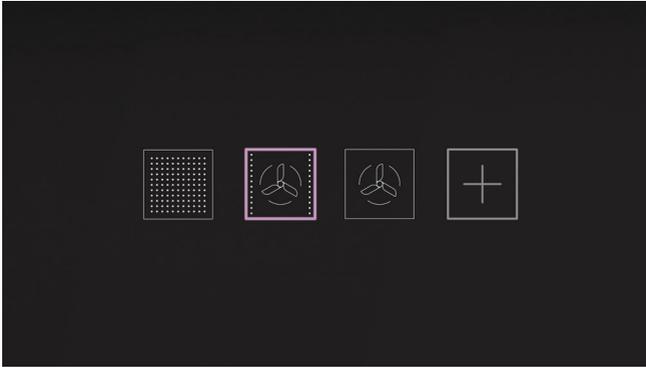


FUNCTION		DESCRIPTION
STEAM		Retains nutrients, colour and texture using steam to cook a wide variety of foods such as rice, vegetables, fish and creamy set desserts.
SOUS VIDE		Enables specific temperature adjustments, guaranteeing even and precise cooking. Especially good for proteins, such as eggs, meats, poultry, seafood, as well as a wide range of fruit and vegetables. Can be used with or without vacuum sealing.
STEAM PROOF		Provides the ideal environment for the activation of yeast. Perfect for speeding up yeast dough recipes
STEAM DEFROST		Gently defrosts without drying out food, helping to retain colour and moisture. Ideal for frozen meat, fruits and vegetables, as well as frozen, store-bought meals.

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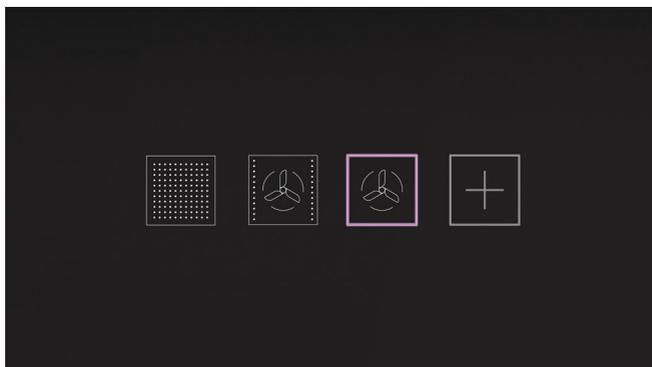
## CONVECTION + STEAM FUNCTIONS

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FUNCTION	DESCRIPTIONS
<b>TRUE AERO + LOW STEAM</b>	 Assists surface browning on baked dishes, such as lasagne, promotes a thin crust and even colour when baking bread, and a crisp exterior when roasting vegetables.
<b>TRUE AERO + MEDIUM STEAM</b>	 Promotes even browning and enhances textures in everyday baking and roasting, such as brownies, scones, vegetable gratins, poultry or fish.
<b>TRUE AERO + HIGH STEAM</b>	 Ensures optimal cooking for dishes that do not require a crisp crust, such as mud cake, fruit cake and seafood.

## CONVECTION FUNCTIONS



FUNCTION		DESCRIPTION
BAKE		Heat radiates from the top and bottom of the oven and is evenly distributed by natural convection. Moisture is retained to provide light, succulent dishes. For best results, bake on only one shelf.
TRUE AERO		Heat generated at the rear of the oven is distributed evenly by the fan, creating a consistent temperature that's ideal for multi-shelf cooking. For best results, leave a gap between shelves to allow an even airflow.
GRILL		Intense heat from the inner top element focussed on the centre of the oven. Ideal for quick surface browning of smaller dishes such as potato gratin. For best results, preheat for 5 minutes before placing food in the oven.
ROAST		Combines the power of Grill with the long, slow heating ability of Vent Bake. Intense searing followed by baking at a lower temperature ensures food has a crisp exterior and a succulent interior. No preheating needed.
AERO GRILL		The fan circulates intense heat from the top elements ensuring even browning. Ideal for cooking large cuts of meats so they are moist inside and crisp on the outside. No preheating needed.
AERO BAKE		Heat from the top and bottom of the oven is evenly circulated by the fan. Increased airflow speeds up cooking so oven temperatures can be lowered by 20°C for most recipes.

## CONVECTION FUNCTIONS

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FUNCTION		DESCRIPTION
VENT BAKE		Ideal for slow roasting meat. Vents remove excess moisture from the oven, promoting the gradual development of delicious, savoury flavours. Heat from upper and lower elements gently cooks to give a succulent and tender result.
PIZZA BAKE		The oven fan circulates heat from the lower element. Ideal for cooking pizza as it crisps the base without overcooking the topping. For best results, cook on a pizza stone preheated for at least 1 hour.
SLOW COOK		The fan circulates heat from the rear element. Ideal for slow-cooked dishes such as casseroles, stews and braised meat. No preheating needed.
AIR FRY		A healthier way to cook delicious, crispy food using less oil. Ideal for food cooked from frozen or that would usually be deep fried.

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## SETTING A FUNCTION

### Before you begin

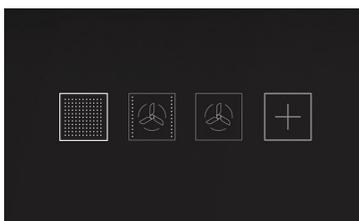
- Ensure all cable ties and packaging have been removed.
- Set the time. To change the time at any point go to **SETTINGS** and select **CLOCK: SET TIME**.
- Condition your oven according to the instructions under 'Conditioning the oven'.
- Set the water hardness according to the instructions under 'Setting the water hardness'.
- Connect your oven to Wi-Fi to ensure it stays up to date with the latest software and features. For more information refer to 'Wi-Fi Connection & Remote mode'.

1



Position the shelves at the required height. Refer to 'Oven shelves' for guidance.

2



Select a function type.

For everyday cooking and specialised functions select from:

- **STEAM**
- **CONVECTION + STEAM**
- **CONVECTION**

For guided cooking features select  and follow the instructions onscreen.

3



Select a function.

4

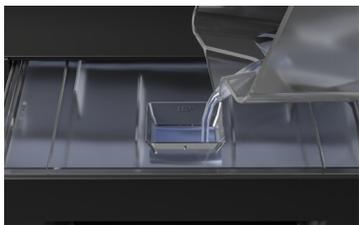


**Steam functions:**

When prompted, open the water tank compartment and remove the water tank.

## SETTING A FUNCTION

5



### Steam functions:

Fill to the MAX fill line with fresh water then replace the tank.

For best results, we recommend filling the tank with fresh water each time you cook.

6



Turn the dial to adjust the temperature if needed.

7



Press ••• to set automatic cooking if required. For more information refer to 'Cooking options.'

### Preheating

A progress bar will show on the screen while the oven is heating. To prevent burning, wait until the oven has reached temperature before placing food inside.

Some functions do not need to preheat and will not show a progress bar. Place food in the oven when ready to start cooking.

To reach the set temperature quickly, some functions have a rapid preheat stage that uses all elements.

### Soft close door

The soft close door has a slow and smooth movement when opening or closing the door. Soft close creates a perfect seal and prevents steam leaking when using steam functions.

## SETTING A FUNCTION

### Turning the oven off



Press and hold the dial or press back to stop heating the oven.

Press the power button to turn the oven off completely.

### Drying the oven

After running a steam function, there may be some moisture left in the oven.

**Wait for the oven to cool, then wipe out the base of the cavity with a sponge or soft cloth.**

We recommend running a dry cycle after you have wiped out the base of the cavity to help remove any remaining moisture. Refer to 'Dry cycle' for more information.

### Maximum steam cooking times

The below maximum cooking times apply when using steam functions.

We recommend staying within these cooking times to avoid a build up of condensation inside the oven.

TEMPERATURE (°F)	TEMPERATURE (°C)	MAX COOKING TIME (MIN)
210	100	120
195	90	120
175	80	120
160	70	280
140	60	320
120	50	360

## CONDITIONING THE OVEN

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We recommend conditioning your oven for 1 hour before initial use to eliminate any manufacturing residue. A small amount of smoke may be present, ensure kitchen is well ventilated.

①



Set the oven to **BAKE** at 400°F (200°C) and heat for 30 minutes.

②



After 30 minutes change the function to **AERO BROIL** and heat for 5 minutes.

③



After 5 minutes, change to **TRUE AERO** and heat for a further 20 minutes. When you have finished, turn the oven off.

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### After conditioning:

- Wait for the oven to cool completely.
- Wipe oven with a damp cloth and mild detergent.
- Dry with a clean, lint-free cloth.

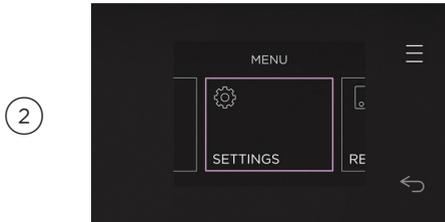
## SETTING THE WATER HARDNESS

We recommend setting the water hardness level before using any steam functions for the first time. If you are unsure of the water hardness level in your area, contact your local water supplier.

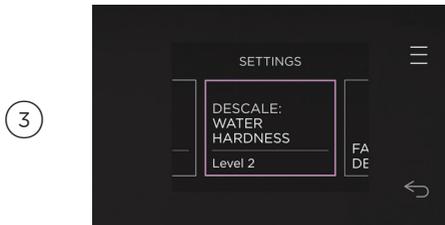
We do not recommend using this product with water hardness above 450ppm.



Go to the menu.



Select **SETTINGS**.



Select **DESCALE: WATER HARDNESS**.



Select the required water hardness level:

WATER HARDNESS (PPM)	LEVEL
0 - 100	ZERO
100 - 250	ONE
250 - 350	TWO
350 - 450	THREE

## WI-FI CONNECTION AND REMOTE MODE

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Your oven may be connected to your home wireless network and operated remotely using the app.

Connect your oven to ensure it stays up to date with the latest software and features.

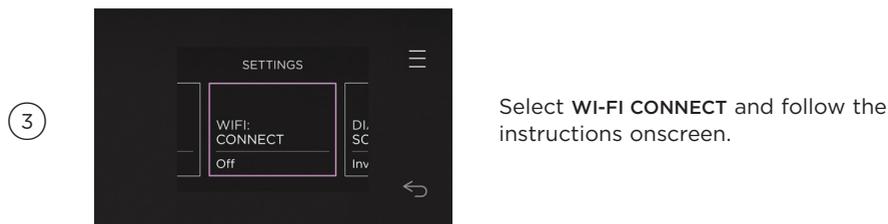
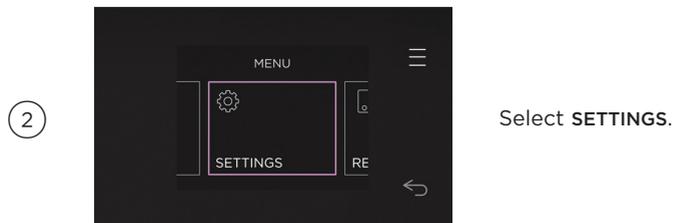
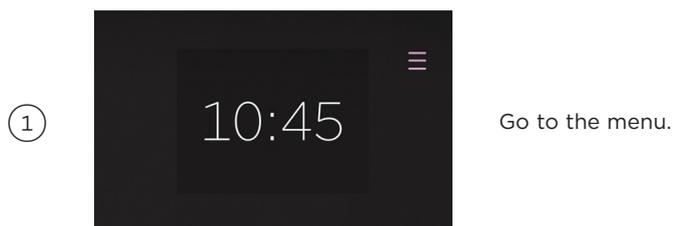
### Getting started

- Ensure your home Wi-Fi network is turned on.
- You will be given step by step guidance on both your appliance and mobile device.
- It may take up to 10 minutes to connect your oven.
- For further guidance and troubleshooting, please refer to the app.

### On your mobile device:

- ① Download the app. Scan the QR code or go to [www.fisherpaykel.com/connect](http://www.fisherpaykel.com/connect)
- ② Register and create an account.
- ③ Add your appliance and set up the Wi-Fi connection.

### Connecting to your home Wi-Fi



## WI-FI CONNECTION AND REMOTE MODE

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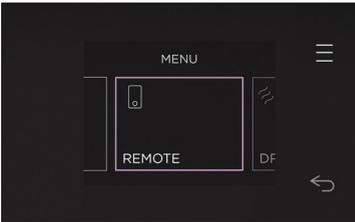
### Enabling Remote Mode

①



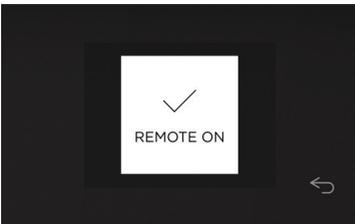
Go to the menu.

②



Select **REMOTE**.

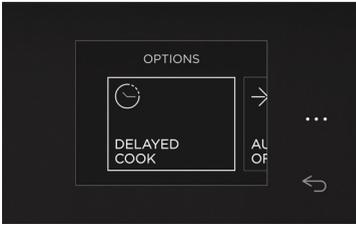
③



Select **ON** then press **CONFIRM**.  
**Remote Mode is now enabled.**

## COOKING OPTIONS

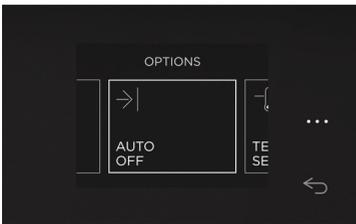
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### Delayed start

Set the oven to turn on later, cook for a set length of time and turn off automatically.

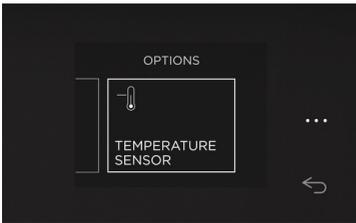
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### Auto off

Set the oven to turn off after a set length of time.

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### Temperature sensor

Use the sensor to monitor cooking and automatically turn the oven off when food is done.

## COOKING OPTIONS

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### Accessing options

1



Select a function then press ●●● to access.

2



Select a cooking option and follow the instructions onscreen.

---

### Food safety

- Leave food in the oven for as short a time as possible before and after cooking.
- Ensure meat is fully defrosted before cooking.
- Rest meat after cooking to allow the internal temperature to continue to rise.
- High risk foods such as fish should reach a minimum internal temperature of 145°F (63°C) and poultry and minced meat should reach 170°F (75°C).

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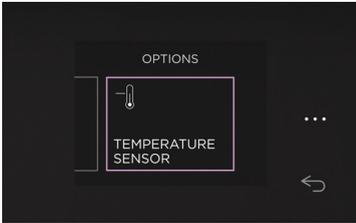
### Preheating

The grill element may come on while the oven is heating up. Position food on a lower shelf or cover to prevent burning as the oven heats up.

When using **DELAYED COOK** we do not recommend using **MAXI BROIL**, **AERO BROIL** or **AIR FRY**.

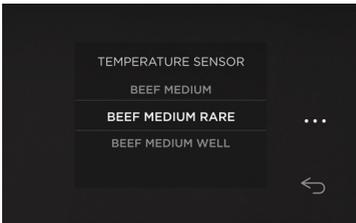
# TEMPERATURE SENSOR

1



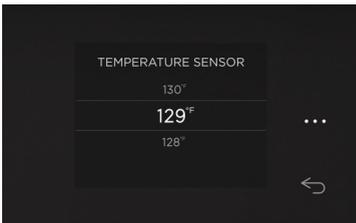
Go to **OPTIONS** and select **TEMPERATURE SENSOR**.

2



Select a food type and doneness level.

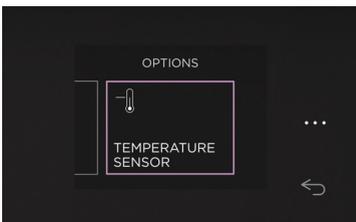
3



Select a temperature and press the dial to confirm.

Preheat if required.

4



Insert the sensor.

Position the sensor in the thickest part of the dish, avoiding fat and bone in meat.

Ensure the tip of the sensor doesn't protrude out the other side of food or touch cookware.

## TEMPERATURE SENSOR

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5



Place food in the oven and plug in the sensor.

The socket is located inside the oven, on the left hand side.

## SABBATH MODE

For the Sabbath observant. Sabbath Mode sets your oven to heat continuously for as long as required. The display will be unresponsive and no tones or alerts will sound.

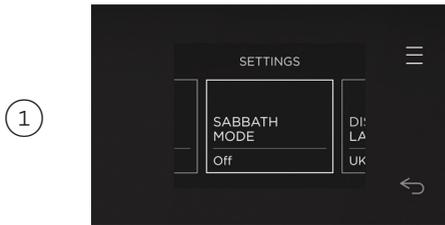
While your oven is in Sabbath Mode it can operate at the following temperature levels:

HEAT LEVEL	APPROXIMATE TEMP (°C)	APPROXIMATE TEMP (°F)	APPLICATION
Low	75-100	170-210	Keep hot food warm
Moderate	155-180	310-360	Reheat cooked food from cold
High	185-210	360-410	Cooking raw food

### During Sabbath Mode

- The display will be unresponsive.
- No tones or alerts will sound.
- Wi-Fi will be disconnected.
- The oven light will remain either on or off, depending on your preference.
- Lights, fans and display will not respond to the door opening.

### Setting Sabbath Mode



In the settings menu, select **SABBATH MODE** and follow the instructions onscreen.

The oven may take some time to get to temperature. If you want to cook immediately after setting Sabbath Mode we recommend preheating the oven before setting. Opening the door frequently or for too long may result in heat loss.

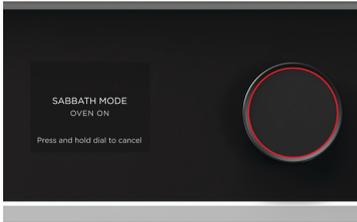
## SABBATH MODE

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### Cancelling Sabbath Mode

The oven will heat for the set length of time and then turn off. At the end of the cook time, the oven will remain in Sabbath Mode until cancelled.

1



Press and hold the dial to cancel.

## OVEN SHELVES

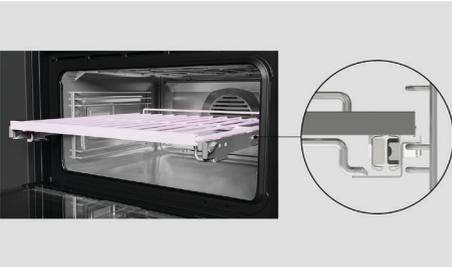
### Positioning the oven shelves

Place shelves in the oven at the required level before heating the oven.



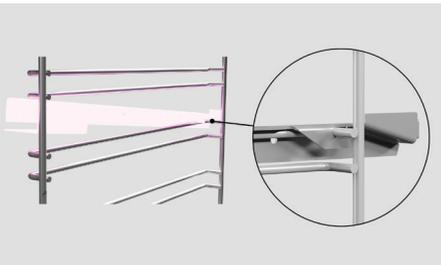
Ensure shelves are level and correctly positioned with the guard rail at the back

### Sliding shelves (some models only)



Grip shelves at the front, holding the wire shelf and frame together.

Place the shelf on top of the side racks, and push into the oven.



Ensure the rear tags are hooked over the side racks on both sides.

## OVEN SHELVES

### Wire shelves



Slide shelves into the cavity.

### Clip on sliding shelf supports



#### To position

- ① Ensure the slides are positioned the correct way around, with the triangular tab at the front.
- ② Fit the top clips over the side rack. The front clip should be fitted as close to the front of the side rack as possible. Make sure the rear clip has engaged.
- ③ Rotate the slides down and click the bottom clips into place.

## CARE AND CLEANING

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Turn the oven off at the wall and allow it to cool before doing any cleaning or maintenance.

### Cleaning surfaces

Wipe with a damp cloth and mild detergent, then dry with a clean, lint-free cloth. We do not recommend using the following cleaning products as they may damage the surfaces:

- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Stainless steel cleaners or polishes
- Laundry detergents or disinfectants

### General

We recommend cleaning any easy-to-reach spills or splatters from the oven after every use, to prevent them becoming baked on.

### Oven door glass

Clean the oven door glass after every use to prevent stains from becoming baked on.

WHAT?	HOW?	IMPORTANT!
Control Panel	Take particular care when cleaning the control panel glass and screen. Only use a damp cloth with detergent.	Do not use any oven cleaners, harsh or abrasive cleaners, scouring pads, steel wool or sharp metal scrapers on the glass. These may scratch and damage the surface.
Dial	Clean with hot water and mild detergent, then wipe dry.	Do not use stainless steel or oven cleaner on the dial.
Stainless steel trim/door handle	Clean with hot water and mild detergent, then wipe dry. If necessary, use a suitable stainless steel cleaner and polish.	Ensure stainless steel cleaner does not contain chlorine compounds as these may damage the appearance of your oven. Always rub the stainless steel in the direction of the grain.
Oven door frame and plastic corner clips	Clean with hot water and mild detergent, then wipe dry.	
Oven seal	Do not clean this part.	
Oven cavity	For light soiling: Clean with hot water and mild detergent or an ammonia-based cleaner, then wipe dry.  For stubborn/baked on soiling: Run a clean cycle. Refer to 'Self Clean'.	Clean any easy-to-reach spills, food or grease stains from the oven after each use to prevent stubborn soiling.

## CARE AND CLEANING

WHAT?	HOW?	IMPORTANT!
<b>Oven door glass</b> (after every use)	<p>Clean with hot water and mild detergent.</p> <p>For stubborn stains, try a mixture of baking soda and warm water with a non-abrasive scrubbing pad.</p>	<p>Do not use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the oven door glass. These scratch the glass, which in turn could result in the glass cracking and shattering. Do not allow grease to build up on the glass or become baked on as this reduces visibility into the oven.</p>
<b>Temperature sensor</b>	<p>Clean with hot water and mild detergent, then wipe dry.</p>	<p>Do not wash in the dishwasher, immerse in soapy water, use oven cleaner on or leave in the oven during a clean cycle.</p>
<b>Sliding shelves</b>	<p>Wipe with a damp cloth and mild detergent. Do not wipe off or wash away the white lubricating grease (visible when the shelf is extended).</p>	<p>Do not wash in the dishwasher, immerse in soapy water, use oven cleaner on or leave in the oven during a clean cycle. Doing so will prevent the slides from running smoothly.</p>
<b>Grid</b> <b>Broil rack</b> <b>Broil pan</b> <b>Wire shelves</b>	<p>Clean with hot water and mild detergent.</p> <p>Soak stubborn stains in a solution of dishwasher powder and hot water. These parts are dishwasher safe.</p>	<p>Do not leave in the oven during a clean cycle. They will become discoloured or damaged.</p>

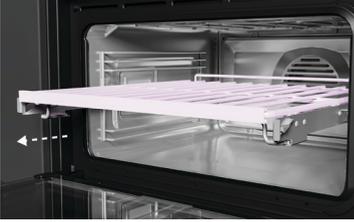
## SIDE RACKS

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### Removing the side racks

Remove the side racks to access the oven lights or to make cleaning easier.

①



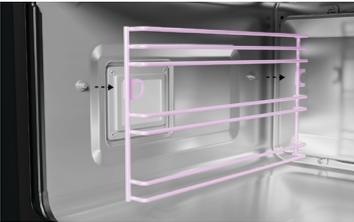
Remove all shelves.

②



Unscrew the nut holding the rack in position. Use a coin to loosen if required.

③



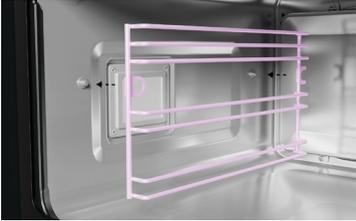
Pull the front of the rack clear of the screw and slide forward to remove.

## SIDE RACKS

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### Refitting the side racks

1



Slide the prongs into the holes.  
Ensure the rack sits flush against the side of the oven.

2



Align the tab with the screw and secure with the nut.  
Use a coin to tighten if required.

## OVEN LIGHTS

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### Oven light specifications



G9 120V/25W halogen bulbs.

To replace the oven light bulbs, contact Customer Care or go to our website [www.fisherpaykel.com](http://www.fisherpaykel.com)

Replacement bulbs are available via [www.fisherpaykel.com](http://www.fisherpaykel.com). Oven light replacement is not covered by your warranty.

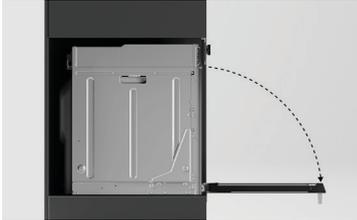
## CLEANING THE OVEN DOOR

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- Make sure the oven and all its parts have cooled down before removing the door.
- The oven door is heavy, take care while removing and refitting.
- Once the door is removed, place it on a soft, clean, flat surface.

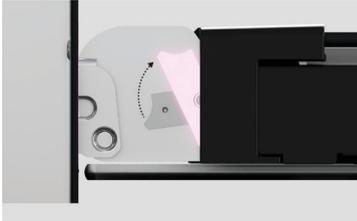
### Removing the oven door

①



Open the door fully.

②



Locate the hinge locks on either side of the door.

Push the locks upwards to release.

③



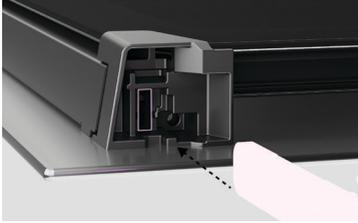
Holding the door on both sides, partially close the door and carefully pull the door away from the hinges.

## CLEANING THE OVEN DOOR

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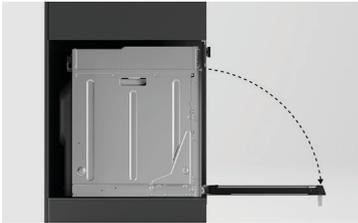
### Refitting the oven door

①



Holding the door on both sides, carefully lift door back onto the hinges.

②



Open the door fully.

③



Push each locking lever down and lock into place.

Ensure both hinges are fully locked before closing the door.

## STEAM CLEAN

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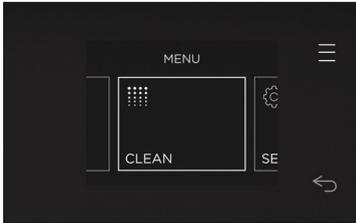
To help lift stubborn spills, run the steam clean cycle before wiping out the oven. For best results, the oven should be around room temperature before beginning.

1



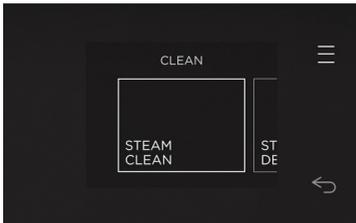
Go to the menu.

2



Select **CLEAN**.

3



Select **STEAM CLEAN**.

4



Follow the instructions on screen to start the clean cycle.

After the clean cycle is complete, wipe the base of the cavity to remove any excess moisture.

## DESCALING

Descale your oven as soon as possible after the descale alert is shown to maintain optimum performance.

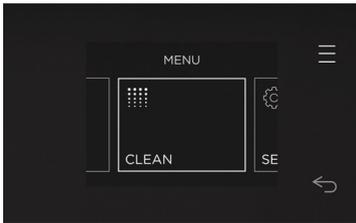
- Dissolve 3 oz (80 grams) (1/3 cup) of citric acid powder to 4 cups (1L) of warm water to make up the descaling solution.
- Take care when handling citric acid and ensure you read and follow the manufacturer's instructions carefully.

①



Go to the menu.

②



Select **CLEAN**.

③



Select **STEAM DESCALE**.

④



Follow the instructions on screen to start descaling the oven.

After the Descal cycle is complete, wipe the base of the cavity to remove any excess moisture.

## DRY CYCLE

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After running a steam function, there may be some moisture left in the oven. You can run a dry cycle to help remove the remaining moisture:

- Remove any food from the oven before starting a dry cycle.
- If the dry cycle is not run regularly, excess moisture may build up in the cavity and cause damage. Damage caused by not running the dry cycle may void your warranty.

1



Wait for the oven to cool, then wipe out the base of the cavity with a sponge or soft cloth before starting a dry cycle.

2



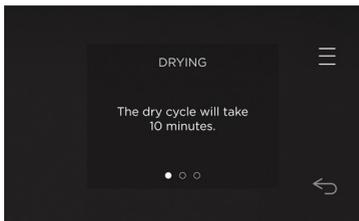
Go to the menu.

3



Select **DRY**.

4



Follow the instructions on screen to start the dry cycle.

## DRY CYCLE

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After running the dry cycle

1



Check the drip tray and wipe dry if required.

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
The oven does not work	No power.	Check that the mains power supply (wall switch) is turned on, the fuse has not tripped and there is no power outage in your area.
The oven controls are unresponsive	The controls are locked.	Press and hold the dial to unlock.
The controls work but the oven does not heat up	The oven is in Demo mode.	Call Customer Care.
	The door is not properly closed or it is opened too frequently during cooking.	The heating elements are disabled while the door is open. Make sure the door is properly closed and avoid opening it frequently during cooking.
	The door is not sealing correctly.	Refit the door. Refer to 'Cleaning the oven door'.
The temperature cannot be set below a certain point	This is normal. For food safety reasons, the oven functions have factory-set minimum temperature settings.	Select a higher temperature or try a different function that is designed for low temperatures.
The oven has reached the set temperature but the dial is still red	The oven is set to a function that doesn't require preheating.	This is normal. The dial will stay red throughout cooking.
The oven fan comes on with a function that does not use the fan (eg bake)	This is normal. The fan comes on while the oven is preheating and will turn off when the oven has reached the set temperature.	Wait until the progress bar on the screen disappears. The oven will then be ready to use.
The lights do not come on when I open the oven door	The oven light bulb(s) have blown.	Replace the light bulb(s). Refer to 'Oven lights'.
	The door is not correctly fitted.	Refit the door. Refer to 'Cleaning the oven door'.
	The oven light has been turned off.	Go to the menu and select LIGHT.
The oven settings cannot be adjusted	The oven was on or set for automatic cooking when you tried to adjust the settings.	This is normal. You can only adjust the settings while there is no cooking underway.

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
There is hot air blowing out of the vents after the oven is turned off	For safety reasons the cooling fans will continue to run even when you have turned the oven off.	This is normal. The fans will switch off automatically when the oven has cooled.
The oven door does not align with the control panel or surrounding cabinetry	The oven door has been fitted incorrectly and the hinges are misaligned within the slots.	Refit the door. Refer to 'Cleaning the oven door' for instructions.
A glass pane in the oven door has cracked, chipped or shattered	Incorrect cleaning or the edge of the glass hitting against something.	You must <b>NOT</b> use the oven. Contact a Fisher & Paykel trained and supported service technician or Customer Care
The oven is beeping and showing an alert	There may be a fault.	Follow the guidance on the screen. Refer to 'Fault codes' for more information.

## FAULT CODES

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### How do I know if there is a problem?

Your oven will beep and an alert will show in the display.

### What to do

First try to fix the issue and clear the alert according to the instructions onscreen or the steps in the following table.

Do not turn the oven off at the wall unless it is completely cool. Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.

### If the problem persists

- ① Note down the fault code.
- ② Contact Customer Care or a Fisher & Paykel trained and supported service technician. Refer to the Service and Warranty booklet for contact details.

If the fault code has disappeared, the fault has been reset and you can continue to use your oven.

FAULT CODE	POSSIBLE CAUSE	WHAT TO DO
<b>A1</b>	The oven has overheated.	<ul style="list-style-type: none"><li>• Allow the oven to cool down.</li><li>• Once the oven has cooled down and the door has unlocked, the alert code will disappear. You can now use the oven.</li></ul>
<b>A2</b>	Door lock error: the door cannot be locked after you have started Self Clean.	<ul style="list-style-type: none"><li>• Turn the power to the oven off at the wall and on again.</li><li>• Wait approximately 10 seconds. This will allow the door lock to return to its initial position.</li><li>• Try starting Self Clean again, making sure that you close the door firmly. Refer to 'Self Clean'.</li></ul>
<b>A3</b>	Door lock error: the door cannot be unlocked after Self Clean has finished.	<ul style="list-style-type: none"><li>• Turn the power to the oven off at the wall and on again.</li><li>• Gently press the door a few times to help the door lock disengage.</li><li>• If this doesn't help and the alert code reappears, contact a Fisher &amp; Paykel trained and supported service technician or Customer Care.</li></ul>
<b>F</b> + number	Technical fault.	<ul style="list-style-type: none"><li>• Note down the alert code.</li><li>• Wait until the cooling fans have stopped and the oven has completely cooled down.</li><li>• Turn the power to the oven off at the wall.</li><li>• Contact a Fisher &amp; Paykel trained and supported service technician or Customer Care.</li></ul>

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# MANUFACTURER'S WARRANTY AND SERVICE GUIDE

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## US



### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at <https://www.fisherpaykel.com/us/help-and-support/warranty-information>

## CA



### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at <https://www.fisherpaykel.com/ca/help-and-support/warranty-information>

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

Complete and keep for safe reference:

Model

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Serial No.

---

Purchase Date

---

Purchaser

---

Dealer

---

Suburb

---

Town

---

Country

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The models shown in this guide may not be available in all markets  
and are subject to change at any time.

The product specifications in this guide apply to the specific products and  
models described at the date of issue. Under our policy of continuous product  
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,  
please go to our website or contact your local Fisher & Paykel dealer.

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