LICENSE AGREEMENT

Static Control Components, Inc. (Static Control) grants this limited license to the person, firm or corporation (hereinafter "User") downloading electronically or by printing this file to use Static Control's copyrighted documents in accordance with the terms of this agreement. If you agree with the terms of the license then you may download this information. If you do not agree with the terms of the license, then you are not authorized to use this information, and any use of it may be in violation of Static Control's copyrights or trademarks.

TRADEMARKS

The Static Control material herein may make reference to its own trademarks, or trademarks of others. Static Control grants a limited license to the User to use Static Control's trademarks in its internal documents and for its internal purposes on the following terms and conditions. Any use of Static Control's trademark must be used in a context which makes it clear that the product reference is a Static Control Components, Inc. product, and not a product from any source. The materials provided to the User may include reference to trademarks of others. Any use of the User makes of these marks should reference the owner of those marks. Nothing in this agreement constitutes any authorization by Static Control to use any of these trademarks in any context.

COPYRIGHTS

Static Control grants a limited license to the User to use the attached copyrighted documents. The permitted use of these documents is limited to internal purposes and needs of the company. The company is prohibited from using these copyrighted documents, or any part of them, including graphic elements, in any materials that are used outside the physical business location of the User. The User is prohibited from using any materials in any documents whether printed or electronic, which are distributed to any third party. The use of these copyrighted documents, or parts of them, including graphic elements, from these documents in marketing material, either print, electronic or web is prohibited. The sale, transfer, copying of these documents or any parts of these documents to any other party is prohibited.

Static Control Components, Inc. retains all rights to its copyrighted documents, and any use of these documents by User should reference Static Control's copyrights, with the notice "copyright Static Control Components, Inc."

Static Control reserves the right to cancel this license on 30-days written notice. All of the User's material incorporating Static Control's copyrighted documents shall be destroyed upon receipt of its notice of termination.

The User may not distribute, share, and otherwise convey the copyrighted documents to any other persons, corporations or individuals.

The User, by use of these documents, acknowledges Static Control's copyright in these materials.

STATIC CONTROL DOES NOT GUARANTEE OR WARRANT DOWNLOADED INFORMATION
The information User is downloading is published by Static Control in "as is" condition "with all faults".
Static Control makes no representations or warranties of any kind concerning the quality, safety, or suitability of the downloadable materials, either express or implied, including without limitation any implied warranties of merchantability, fitness for a particular purpose, or non-infringement. Further, Static Control makes no representations or warranties as to the truth, accuracy or completeness of any statements, information or materials concerning items available for download. In no event will Static Control be liable for any indirect, punitive, special, incidental, or consequential damages however they may arise even if Static Control has been previously advised of the possibility of such damages.



STATIC CONTROL INSTRUCTION

Version 4 - April 2009 SYSTEM SUPPORT SERIES™

PRODUCT INSTRUCTIONS FOR: SAMSUNG® ML-4551 CHIP SOLUTION



Samsung® ML-4551 Chip Solution

Product Description

Static Control Components has developed a universal geographic region chip for Samsung® ML-4551. These SCC engineered parts will allow you to remanufacture these cartridges and provide your customers with a reliable cartridge. This chip is for use only on remanufactured cartridges.

Additional Items Needed:

- Small flatblade screwdriver
- Phillips screwdriver
- SCC's field service kit (FSKL3RD)

Contact your Static Support Team for product information, ordering and technical support services.

GO TO WWW.SCC-INC.COM

For the latest cartridge information Click on "Online Engine Center"

Other System Support Series™ documents available in Adobe® Acrobat® format



QUESTIONS?

Please call one of our main numbers and ask for your Support Team Representative or E-mail us at:

US AND CANADA info@scc-inc.com

UK info@scceurope.co.uk

WWW.SCC-INC.COM

US AND CANADA 800.488.2426 • INTERNATIONAL 919.774.3808 • EUROPE +44 (0) 118.923.8800

US/CAN FAX 800.488.2452 • INTERNATIONAL FAX 919.774.1287

All brand names and trademarks are for descriptive purposes only and are the property of their respective owners.

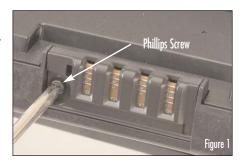
The Samsung $^{\circ}$ ML-4551 replacement chip type will support the printers listed in the table below.

Printer Model	OEM SKU	Region	Product Code
Samsung® ML 4551	ML D4550B-SEE ML D4550B-ELS	US, AU, EU, LA	SAM4550CHIP (20K)
Samsung® ML 4551	ML D4550A-SEE ML D4550A-ELS	US, AU, EU, LA	SAM4550CP-LY (10K)
Samsung® ML 4551 NG	ML D4550B	KR	SAM4550CP-KR (20K)
Samsung® ML 4551 NG	ML D4550A	KR	SAM4550C-LYKR (10K)
Xerox® Phaser® 3600	106R01371	US, EU	X3600CHIP (14K)
Xerox® Phaser® 3600	106R01372	LA, AFR, ME	X3600CHIP-HY (20K)

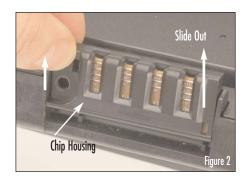
This SSS™ provides the information needed to remove an OEM chip from the Samsung® ML-4551 cartridge. It includes replacing the OEM chip with a replacement chip.

Warning: To prevent damage, personal grounding devices such as SCC's field service kit (FSKL3RD) should always be used when working with static sensitive components.

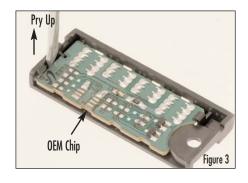
1. Use a Phillips screwdriver to remove the screw from the chip housing. See Figure 1.



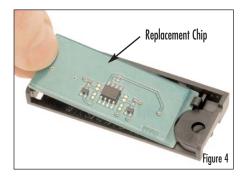
2. Slide the chip housing up and out of the cartridge. See Figure 2.



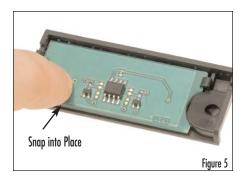
 Insert a small flatblade screwdriver under the chip and pry out of the housing. See Figure 3.



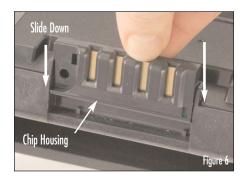
4. Align the replacement chip in chip housing as seen in Figure 4.



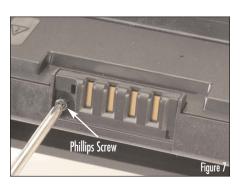
5. Snap chip into place. See Figure 5.



6. Slide chip housing into cartridge as seen in Figure 6.



7. Use Phillips screwdriver to secure chip housing with screw. See Figure 7.





The development of quality products for the remanufacturing of printer cartridges, is the primary mission of our Imaging Labs. Through extensive testing and research, we develop the optimum combination of matched components for each cartridge system. Our engineering and manufacturing expertise provides us with total control in design, quality and development to produce products from the ground up. The result is a system of components that seamlessly work together in each cartridge application.

This dedication and commitment results in integrated cartridge systems that Static Control fully supports, allowing you to quickly attack new market opportunities with complete confidence in the reliability and performance of your cartridges.



SCC Imaging Division

3010 Lee Avenue • PO Box 152 • Sanford, NC 27331 US/Can 800·488·2426 • US/Can Fax 800·488·2452 Int'l 919·774·3808 • Int'l Fax 919·774·1287 www.scc-inc.com Static Control Components (Europe) Limited

Unit 30, Worton Drive

Reading • Berkshire RG2 0TG • United Kingdom Tel +44 (0) 118-923-8800 • Fax +44 (0) 118-923-8811 www.scceurope.co.uk

© 2008 Static Control Components, Inc. All rights reserved worldwide. The stylized S is a registered trademark, and Static Control and Multi-Tracker are trademarks of Static Control Components, Inc. All other brand and product names are trademarks or registered trademarks of their respective companies.